Troubleshooting Print Spool Authorization Errors for Users with All the Required Authorizations

Applies to:

SAP ECC, BI, and all the other versions of SAP where printer authorizations can be maintained.

Summary

This article will explain the process of troubleshooting the issue with print spool authorization issue, even though the user has all the required authorizations.

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Author Bio

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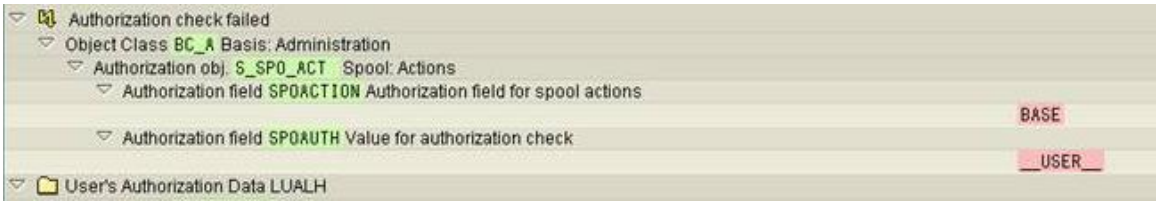
Introduction

Even after granting all the required authorizations, user may experience print spool authorization issues and may be an error message similar to the below:

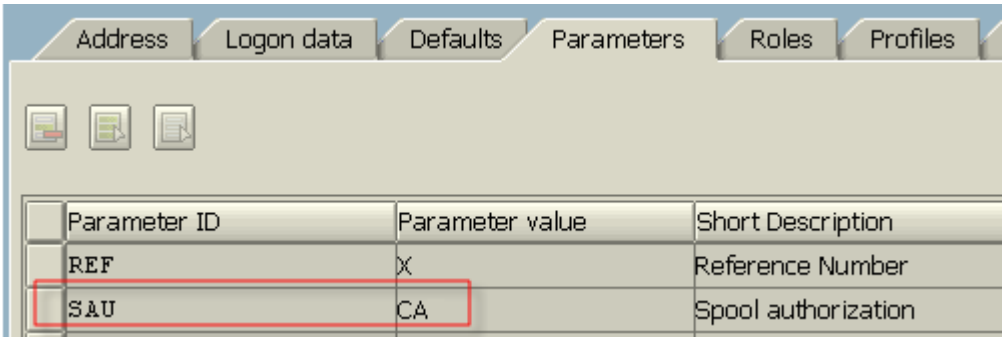
This issue happens when the **SAU** parameter is changed for the user in the system. User may experience this error even though all the required authorizations are available and /nsu53 says that the BASE authorization for spools is not available, as shown in the below screen shot:



Procedure

To resolve this issue, perform the steps mentioned as below:

Step # 1 – Ensure that user has the appropriate SAU parameter value in SU01 → Parameters tab.



NOTE: CA parameter which was highlighted in the above screen is a user defined value and may not be available in all the systems. Refer the possible user parameters values for SAU parameter in your landscape.

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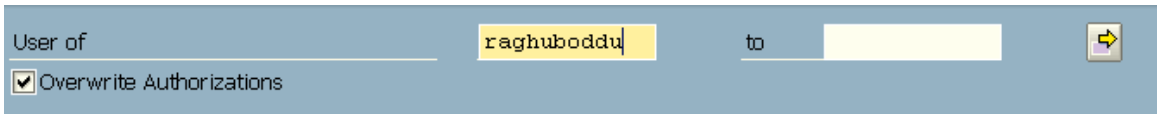
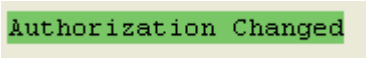
Step # 2 – Reset the SAU parameter buffer for the user using "**RSTRANSPARAMSAU**" program. Follow the steps below:

1. Go to SE38
2. Enter "RSTRANSPARAMSAU" and click .
3. Enter the user name as shown below:
4. 

5. Ensure to check Overwrite Authorizations options
6. Click

You will see the below message along with the username:



Now user will be able to view/print spools.

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