

Client:
LBIO (Netherlands)

Organization Type:
Service Organization for
Central Government

Number of Employees:
80

Records Management
seats:
80



Business Drivers: Goals of Project

Handling of collection case for alimony

Electronic handling of all correspondence with all involved parties

Integration into SAP financial application

SAP Solution

SAP Public Sector Records Management

Went live June 2004

SAP was selected for its integrated solution

Benefits realized with SAP

Faster handling of requests

Better correspondence tracking

Improved overview of active cases and all relevant information