

Quick View Insider: Why Doesn't the User See the Building Block?



Applies to:

SAP SNC (Supply Network Collaboration) release 7.0 enhancement pack 1. SAP SNC release 7.0.

For more information, visit the [Supply Chain Management homepage](#).

Summary

This article lists three reasons why a building block does not appear in the quick view screen as expected and explains the different levels that the quick view configuration supports.

Author: Cora Zimmermann

Company: SAP Labs, LLC

Created on: 4 June 2010

Author Bio



I have been part of the SNC development team in Palo Alto since 2004. Overall I have been a developer at SAP in Germany, Japan, and California since 1997 and at Software AG in Germany since 1989. I hold a masters degree in industrial engineering and computer science.

You have configured a building block for a given user and that user doesn't see the building block.

Why?

Reason 1: The user has no authority for the process, meaning the authority check for one or more of the building block's check-screens failed.

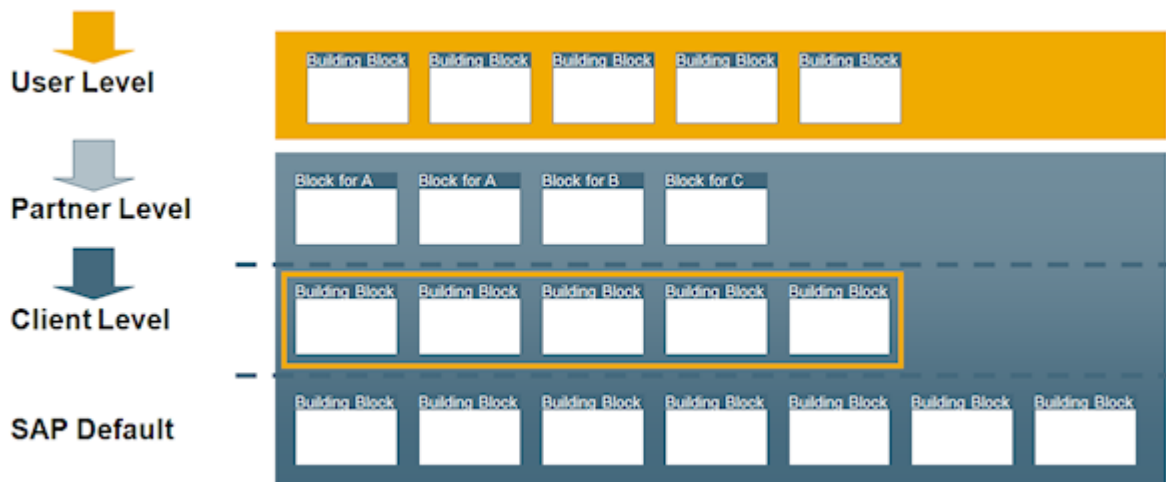
Reason 2: There is an error in the configuration; common mistakes are:

- The configuration was made for the wrong view of quick view (SCQUICKVIEWC vs. SCQUICKVIEW S)
- The wrong building block was used and therefore reason 1 kicks in (<block>C vs. <block>S and user is not authorized for the check-screens from the opposite view)

Reason 3: The building block is not contained in the "second" configuration level (partner level / client level / SAP default)

More information on reason 3:

The quick view configuration supports four different levels.



The topmost layer – the user layer – is special. The system always reads it and remembers it. It can be configured by the administrator, but it is meant to be written by the [Personalize](#) dialog.

An administrator should only configure the user level if the user cannot personalize the screen himself or herself.

Because the user should be able to choose his building blocks from a set of blocks, the system also reads the second level of configuration to determine this set. This next level is read from the user's partner. If no configuration is found on this level, the system reads the configuration for the screen. If that is not maintained either, the system defaults to the delivered SAP standard configuration.

Now, if this second level, which provides the set of building blocks the user can choose from, does not contain all the building blocks customized for the user, the system does not display these missing building blocks.

One reason the system behaves this way, is the fact that the building block might not be found, because the administrator removed it from that level.

The second reason for this behavior is the following: If the system was to show this building block and the user was to hide the additional building block in the personalization dialog, this building block would

disappear from the personalization dialog forever and the user would not be able to re-activate the building block.

Related Content

[SNC Wiki](#)

[SCM-SNC Forum](#)

[SCM on BPX](#)

Copyright

© Copyright 2010 SAP AG. All rights reserved.

No part of this publication may be reproduced or transmitted in any form or for any purpose without the express permission of SAP AG. The information contained herein may be changed without prior notice.

Some software products marketed by SAP AG and its distributors contain proprietary software components of other software vendors.

Microsoft, Windows, Excel, Outlook, and PowerPoint are registered trademarks of Microsoft Corporation.

IBM, DB2, DB2 Universal Database, System i, System i5, System p, System p5, System x, System z, System z10, System z9, z10, z9, iSeries, pSeries, xSeries, zSeries, eServer, z/VM, z/OS, i5/OS, S/390, OS/390, OS/400, AS/400, S/390 Parallel Enterprise Server, PowerVM, Power Architecture, POWER6+, POWER6, POWER5+, POWER5, POWER, OpenPower, PowerPC, BatchPipes, BladeCenter, System Storage, GPFS, HACMP, RETAIN, DB2 Connect, RACF, Redbooks, OS/2, Parallel Sysplex, MVS/ESA, AIX, Intelligent Miner, WebSphere, Netfinity, Tivoli and Informix are trademarks or registered trademarks of IBM Corporation.

Linux is the registered trademark of Linus Torvalds in the U.S. and other countries.

Adobe, the Adobe logo, Acrobat, PostScript, and Reader are either trademarks or registered trademarks of Adobe Systems Incorporated in the United States and/or other countries.

Oracle is a registered trademark of Oracle Corporation.

UNIX, X/Open, OSF/1, and Motif are registered trademarks of the Open Group.

Citrix, ICA, Program Neighborhood, MetaFrame, WinFrame, VideoFrame, and MultiWin are trademarks or registered trademarks of Citrix Systems, Inc.

HTML, XML, XHTML and W3C are trademarks or registered trademarks of W3C®, World Wide Web Consortium, Massachusetts Institute of Technology.

Java is a registered trademark of Sun Microsystems, Inc.

JavaScript is a registered trademark of Sun Microsystems, Inc., used under license for technology invented and implemented by Netscape.

SAP, R/3, SAP NetWeaver, Duet, PartnerEdge, ByDesign, SAP Business ByDesign, and other SAP products and services mentioned herein as well as their respective logos are trademarks or registered trademarks of SAP AG in Germany and other countries.

Business Objects and the Business Objects logo, BusinessObjects, Crystal Reports, Crystal Decisions, Web Intelligence, Xcelsius, and other Business Objects products and services mentioned herein as well as their respective logos are trademarks or registered trademarks of Business Objects S.A. in the United States and in other countries. Business Objects is an SAP company.

All other product and service names mentioned are the trademarks of their respective companies. Data contained in this document serves informational purposes only. National product specifications may vary.

These materials are subject to change without notice. These materials are provided by SAP AG and its affiliated companies ("SAP Group") for informational purposes only, without representation or warranty of any kind, and SAP Group shall not be liable for errors or omissions with respect to the materials. The only warranties for SAP Group products and services are those that are set forth in the express warranty statements accompanying such products and services, if any. Nothing herein should be construed as constituting an additional warranty.