



REDUCE TOTAL COST OF OPERATIONS WITH SAP® ENTERPRISE SUPPORT

With SAP Enterprise Support, you can take full advantage of the integration of SAP and non-SAP solutions, reduce risk, support innovation, protect IT investments, and lower total cost of operations.

What Is SAP® Enterprise Support?

SAP® Enterprise Support services comprise one of the industry's only holistic support offerings. SAP Enterprise Support services are designed to help companies take full advantage of the integration of SAP and non-SAP solutions, reduce risk, support innovation, protect IT investments, and lower total cost of operations.

Why Is Reducing Total Cost of Operations Important?

Today's economy requires a greater focus on lowering costs within your organization.

How Can SAP Enterprise Support Reduce Total Cost of Operations?

SAP Enterprise Support services offer the following:

- **End-to-end solution operations** – SAP Active Global Support (SAP AGS) organization provides industry-leading and consistent standards, tools, and processes to optimize your operations.

- **Run SAP methodology** – SAP uses best practices to implement end-to-end solution operations focused on tangible cost reductions in operations. The Run SAP methodology provides processes, content, and tools for operating SAP solutions.
- **SAP Enterprise Support report** – SAP AGS provides an annual status report for joint review with recommendations for maximizing the value of SAP Enterprise Support.

Find Out More

To learn more about SAP Enterprise Support, please visit our Web site at www.sap.com/enterprisesupport.

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