

Business One in Action - Landed Costs Accounts System Error Messages



Applies to:

SAP Business One, [Logistics](#), [Sales/Purchasing](#)

Summary:

This document explains system behavior with regard to *Landed Costs* in databases using perpetual and non-perpetual stock systems. Error messages when creating a *Landed Costs* document are explained and approaches for resolutions given.

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Author Bio:

Murielle Saliber joined SAP in 2002 and is currently active as Senior Support Consultant for SAP Business One. She has worked as both technical and business consultant. She authored this article as a direct response to a partner enquiry during the Expert-on-Phone project, where she consulted on mainly logistics, administrative, Printing and data migratory topics.

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Landed Costs accounts system error messages

Documentation:

[How To Manage Landed Costs in Release 2007 A and 2007 B](#)

Note [1081792](#)

Expert Empowerment Session: [Landed Costs](#)

In SAP Business One, the system behaviour is different if you work with perpetual stock or non perpetual stock.

In a non perpetual stock database *Goods Receipt PO* (GRPO) and *Landed costs* do not generate Journal Entries. The system messages are triggered when the system checks the accounts at the time of creating the journal entry (JE) for the *Landed Cost*. In a non perpetual stock database no JEs are added for these documents and there is no need for these accounts to be defined for the *Landed Costs* or the custom groups because no such check will happen and these system messages will not occur.

Notes

In this article:

Landed cost code, refers to the landed cost expense as defined in *Administration -> Setup -> Purchasing -> Landed Costs Setup*.

Landed Cost, refers to the Landed Costs document, for example Landed Cost 5.

Landed Costs, refers to the functionality in *Purchasing -> Landed Costs*.

This article details how to resolve the issues connected with two system messages which may be encountered while adding a landed cost. These messages are:

1. Landed costs allocation account has not been defined [3569-6]
2. Both expenditure and customs expenses are missing [3569-2]

1. Landed costs allocation account has not been defined [3569-6]

In the following example, goods such as 'Mist Humidifier Lamps', are imported from different parts of the world. The import of these goods incurs extra costs such as shipping, customs duty, among others. The [Landed Costs](#) functionality (*Purchasing -> Landed Costs*) is used to record these additional charges to the total cost of the item.

During the initial set up, each type of landed cost expense is defined under *Administration -> Setup -> Purchasing -> Landed Costs*. The expense assigned to each transaction is then assigned to the landed cost code in the *Landed Cost* (*Purchasing -> Landed Cost*).

The screenshot shows the 'Landed Costs' window with the following data in the table:

#	Landed Costs	Allocation By	Amount	Factor
1	customs	Quantity	GBP 0.00	0.00
2	Plane	Cash Value Before Customs	GBP 0.00	0.00
3	Ship	Quantity	GBP 0.00	0.00

Buttons visible: Add, Cancel, Copy From, Clear Table, New Landed Costs (highlighted), Recalculate.

In some cases, when trying to add a Landed Cost, the following error message is displayed and the Landed Cost cannot be added.

✖ Landed costs allocation account has not been defined. [Message 3569-6]

In SAP Business One 2007 A, a journal entry (JE) is automatically created once a Landed Cost transaction is posted. This JE contains both the landed cost allocation account associated with the landed cost code assigned in the Landed Cost and the stock account. Therefore, allocation accounts for Landed Costs have to be defined to allow the creation of the JE for the Landed Cost.

When the allocations accounts are not defined, the above error message will be displayed. The allocation accounts are defined under:

Administration -> Setup -> Purchasing -> Landed Costs

Or

Purchasing - AP -> Landed Costs on the Costs tab, push the button New Landed Cost, see example above.

The screenshot shows the 'Landed Costs - Setup' window with the following data in the table:

#	Code	Name	Allocation by	Landed Costs Alloc. Account
1	cu	customs	Quantity	
2	Pl	Plane	Weight	
3	Sh	Ship	Volume	
4			Cash Value Before Customs	

The 'List of G/L Accounts' pop-up window shows the following data:

#	Account Number	Account Name	Accou...
1	100000	Called Up Capital Not Paid	-5
2	100010	Uncalled Share Capital	
3	101000	Capitalised Formation Expenses	
4	101010	Capitalised Business Expansion Costs	-20,00

Note

The accountant has to assign the relevant accounts in the *Landed Costs - Setup* window once the different types of landed costs have been defined.

2. Both expenditure and customs expenses are missing [3569-2]

In the *Landed Costs*, the cost assigned to the [custom group](#) is also recorded in the *Landed Costs JE*.

#	Item No.	Qty	Base Doc. Price	Base Doc. ...	Proj. Cust.	Customs Value	Customs	Tax Rate	Factor Inc. Cust.	Total Costs	Factor Before Cust.	Expen... T.
1	ML	3	GBP 40.00	GBP 120.00	GBP 2.84	GBP 8.52	GBP 2.84	7.10	7.10	GBP 8.52	0.00	GBP 0.00

Projected Customs	GBP 8.52	Total Freight Charges	GBP 0.00	Before Tax	GBP 128.52
Actual Customs	GBP 8.52	Amount to Balance	GBP 0.00	Tax 1	GBP 0.00
				Tax 2	GBP 0.00
				Total	GBP 128.52

Adding a Landed Cost may trigger the system message: 'Both expenditure and customs expenses are missing [3569-2]'

Both expenditure and custom expenses are missing [Message 3569-2]

This system message indicates that the [custom group](#) assigned to the item (*Inventory* - > *Item Master Data* - > *Purchasing* tab), selected in the *Landed Cost* -> *Items* tab, does not have either a custom allocation account or an expense allocation account defined.

The screenshot shows the 'Item Master Data' dialog box with the following data:

Item Number	ML	Bar Code		<input checked="" type="checkbox"/> Inventory Item
Description	Mist Humidifier Lamp			<input checked="" type="checkbox"/> Sales Item
Desc. in Foreign Lang.				<input checked="" type="checkbox"/> Purchased Item
Item Type	Items			<input type="checkbox"/> Fixed Assets
Item Group	Items			
Price List	IMPORT1&2WH1	Unit Price	GBP 60.00	

Preferred Vendor		Length	0.22m	>>
Mfr Catalog No.		Width	0.406m	
Purchasing UoM	Box	Height	0.305m	
Items per Purchase Unit	1	Volume	0.027	cm
Packaging UoM (Purchasing)	parcel	Weight	9,071.847g	
Quantity per Packaging UoM	3			
Customs Group	customs		7.1	%
Tax Group	UK Std rate 17.5%		17	%

Factor 1	1
Factor 2	1
Factor 3	1
Factor 4	1

Depending on the selection in the **Landed Costs**, custom-related expenses may be posted as increases to the customs expense account or stock account and the custom allocation account. When no accounts are defined in the *Customs Groups* setup for the costs selected in the *Item Master Data*, the above error message appears.

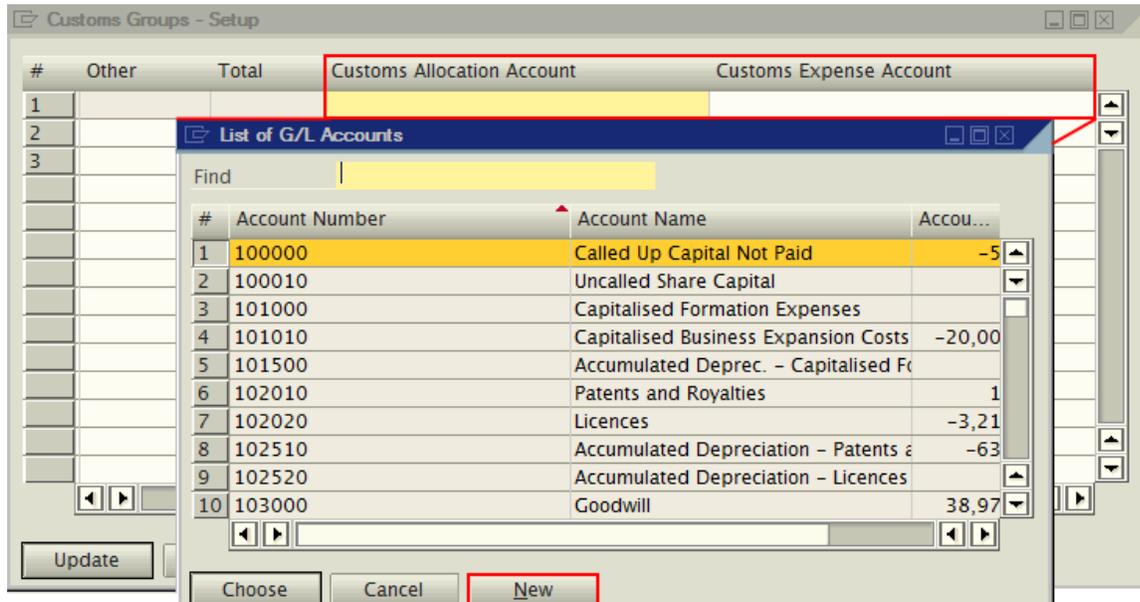
In order to suppress this message from appearing, the expenditure and customs expenses accounts have to be defined in the Customs Allocation Account and Customs Expense Account fields in the *Customs Group* window located at one of the following paths:

Administration -> Setup -> Inventory -> Customs Groups

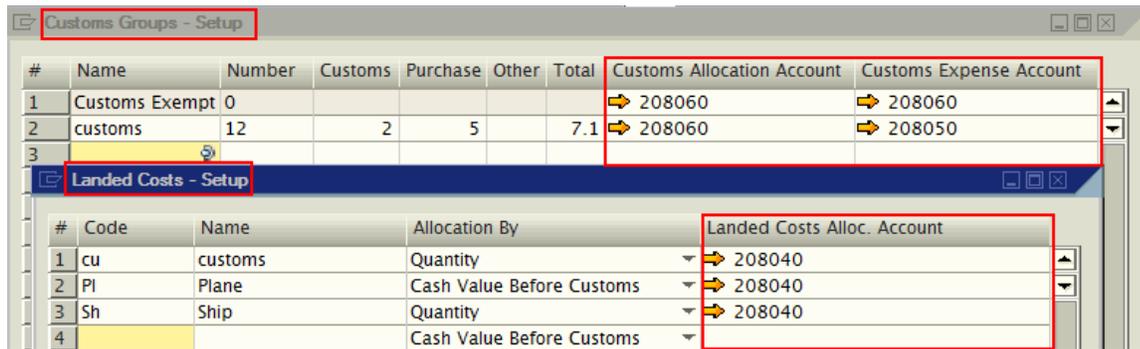
Or

Inventory -> Item Master Data -> Purchase tab -> Commission Groups.

In both cases, select the drop down menu and either select the relevant account or select *New* and create a new account.



Once these accounts have been defined, the system message will no longer appear when adding the Landed Cost Document. The Journal Entry can then be created.



Related Contents

- [SAP Business One in Action Catalog Page](#)
- [Link to DRC](#) documentation
- Note [1227722](#)
- For more information, visit the [Business One homepage](#).

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