Business Objects™

Performance Management Applications XI Release 2 for Windows

Supported Platforms

Overview

This document lists specific platforms and configurations for the BusinessObjects Performance Management Applications XI Release 2 for Windows (version 11.5.1).

Contents

Introduction

Performance Management Applications on BusinessObjects XI enable users to understand and analyze key information to answer specific business issues within industry verticals and throughout compliance environments.

Products

- BusinessObjects Store Assortment Optimization Analytics
- BusinessObjects Trade Promotion Effectiveness Analytics
- BusinessObjects Campaign Analytics
- BusinessObjects Sales Analytics
- BusinessObjects Brand Assortment Optimization Analytics
- BusinessObjects Sales and Marketing Effectiveness Analytics
- BusinessObjects Customer Profiling and Campaign Management Analytics
- BusinessObjects Sarbanes-Oxley Compliance Analytics
- BusinessObjects Customer Analytics
- BusinessObjects Financial Performance Analytics
- BusinessObjects Workforce Analytics

Languages

- English

Supported Operating Systems

Server Products

- Windows 2000 SP4 Advanced Server

- Windows 2000 SP4 Server

- Windows Server 2003   Enterprise Edition

- Windows Server 2003   Standard Edition

- Windows Server 2003 SP1 Enterprise Edition

- Windows Server 2003 SP1 Standard Edition

Minimum Hardware Requirements for BusinessObjects Performance Management Applications XI Release 2

(As for BusinessObjects Enterprise XI Release 2)

- P3 700MHz

- 1 GB RAM

- 5 GB hard disk space for BusinessObjects Enterprise and 1.5 GB additional for Performance Management

- CD-ROM

**Windows support is limited strictly to 32-bit AMD/Intel chipsets. BusinessObjects Enterprise software for Windows is not warranted or supported for use on other chipsets.

Business Objects and Microsoft Critical Patches

Business Objects supports and recommends install of all MSFT critical patches for the operating systems listed above.

Supported Application Servers

Application Servers	JDK
Tomcat 5.0.27	JDK 1.4.2_08+
WebLogic 8.1 SP4	JDK 1.4.2_x [*]
WebSphere 5.1.0.4	JDK 1.4.1_x
WebSphere 5.1.1.0	JDK 1.4.2_x
WebSphere 6.0.0.2	JDK 1.4.2_x

 [*] Support is planned post- XI R2 General Availability once EPM products and Process Tracker supports this option.

Application Server Incremental Release Support Policy

Specified application servers versions have been successfully tested by Business Objects. Incremental releases of the specified versions defined by the last number in the application server name will be supported as they are made available, but may not have been tested by Business Objects. Exceptions in support will be documented.

JDK Version Support Policy

JDK major versions are specified to ensure the use of correct version when there are multiple choices provided by the vendor. Business Objects tests and supports any _x release installed with a given application server.

Specific Patches Required for Oracle Application Server

See release notes for exact patch level support.

Supported HTTP Servers

Any supported by Application Server vendor.

Support of WebSphere and WebLogic Editions

Network Editions of the Applications Server listed above are NOT supported. The Express Edition of WebSphere and WebLogic application servers are supported.

WebSphere 5.1.1.4 is not supported

Several issues have been found when applying the cf4 patchset for WebSphere 5.1.1. Moving forward to 5.1.1.5/6 or back to 5.1.1.3 both appears to fix the issue. In consequence BusinessObjects will not support this particular version of WebSphere. All other 5.1.1x versions are supported.

Supported Browsers

Browser OS	Browser	JVM
MacIntosh	Safari 1.3	Apple 1.4.2 [**]
Windows	Firefox 1.0.4 [*]	Sun 1.4.2 [***]
	IE 6.0 SP1	Sun 1.4.2
	IE 6.0 SP2	Sun 1.4.2

[*] SVG is not supported (EPM components)

[**] Browser not supported (EPM and Process Tracker components)

[***] Support is planned post- XI R2 General Availability once EPM products and Process Tracker support this option.

CMS Database (Repository)

Provider Name	Data Connector
IBM DB2/UDB for NT/UNIX 8.1	DB2 Client 8.1
IBM DB2/UDB for NT/Unix 8.2	DB2 Client 8.2
MS SQL Server 2000 SP4	Microsoft ODBC MDAC 2.8
MS SQL Server 2005	Microsoft ODBC MDAC 2.8
	Microsoft ODBC SNAC (Native Client)
MS SQL Server 7.0 SP4	Microsoft ODBC MDAC 2.7 [*]
MySQL 4.1.13	MySQL C-Api
Oracle 10g R1 (10.1)	Oracle Net Client 10.1

Provider Name	Data Connector
Oracle 10g R2 (10.2)	Orcale Net Client 10.2
Oracle 9.2	Oracle Net Client 9.2
Sybase ASE 12.5.2	Sybase Open Client 12.5.2

Supported Data Sources

Provider Name	Data Connector	Unicode Support
RDBMS		
IBM DB2/UDB for NT/Unix 8.1	DB2 Client 8.1	Yes
	DB2 JDBC 8.1	Yes
	DB2 ODBC Cli 8.1	Yes
	DB2 OLEDB 8.1	Yes
IBM DB2/UDB for NT/Unix 8.2	DB2 Client 8.2	Yes
	DB2 JDBC 8.2	Yes
	DB2 ODBC Cli 8.2	Yes
	DB2 OLEDB 8.2	Yes
MS SQL Server 2000 SP4	JDBC SQL Server 2000	Yes
	Microsoft ODBC MDAC 2.8	Yes
	Microsoft OLEDB MDAC 2.8	Yes
NCR Teradata V2R5	NCR Teradata ODBC 3.03	Yes
NCR Teradata V2R6	NCR Teradata JDBC V2R6	Yes
	NCR Teradata ODBC 3.04	Yes
Oracle 10g R1 (10.1)	JDBC Oracle 10.1	Yes
	ODBC Oracle 10.1	Yes
	OLEDB Oracle 10.1	Yes
	Oracle Net Client 10.1	Yes
Oracle 9.2	JDBC Oracle 9.2	Yes
	ODBC Oracle 9.2	Yes
	OLEDB Oracle 9.2	Yes
	Oracle Net Client 9.2	Yes

Finding More Information

For more information and resources, refer to the product documentation and visit the support area of the web site at:

http://www.businessobjects.com/

▶ www.businessobjects.com