

# Maintenance Strategy

BOBJ Enterprise XI 3.1 (XI 3.1) and SBOP BI Platform 4.x (BI 4.x)



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# Document Overview

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BI maintenance strategy has significantly evolved from XI 3.x to BI 4.x. This document highlights the key points of SAP BusinessObjects Enterprise (BOE) maintenance strategy. It describes various delivery vehicles along with their content, frequency, & lifetime.

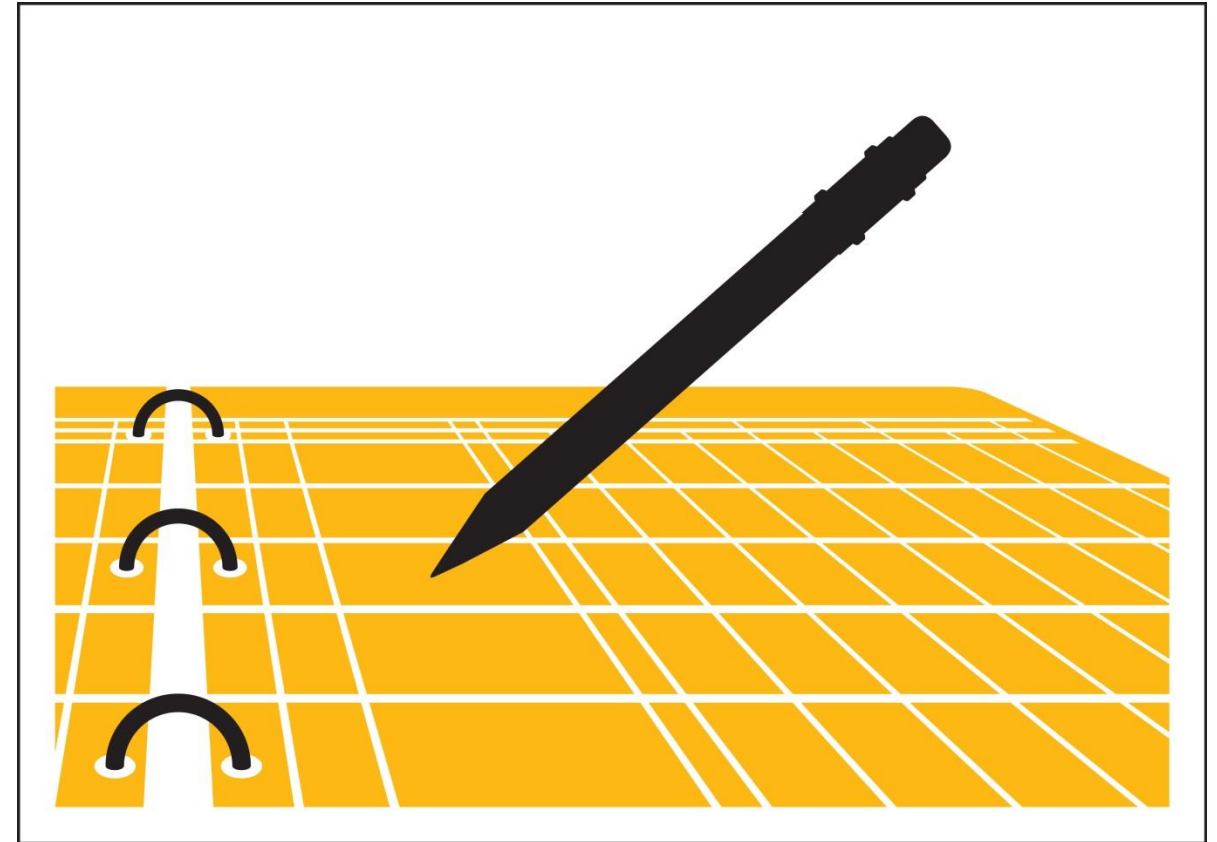
The high level Maintenance Release Roadmap is also covered to help customers with their future upgrade plans.

The forward fit (up-port) strategy has also evolved in the last few years. This strategy is explained in the final section of this document.



# Content Summary

- BI 4.x Maintenance Delivery Vehicles
- XI 3.1 Maintenance Delivery Vehicles
- Patch / Full SP Releases
- BI Maintenance Release Roadmap
- Forward Fit (up-port) strategy – high level
  - BI 4.x up-port info - detailed view
  - XI 3.1 up-port info - detailed view
- Helpful Links



# BI4.x Maintenance Delivery Vehicles

Delivery Vehicle	Contents	Frequency*	Lifetime*
Minor Release (MR)	Roll up of SP New Language Packs Innovations New Platforms	As needed	Minimum 2 years - For more details refer to <a href="#">SAP Release Strategy Document</a>
Support Package (SP)	Roll up of CP Corrections New Platforms Small Innovations	~6 months	~18 months unless product in ramp-up phase
Critical Patch (CP) **	Urgent Corrections – Priority 1 or Critical Priority 2 (Refer to note <a href="#">67739</a> for P1/ P2 criteria)	~6 weeks	N/A

\* Frequency and Lifetime of the releases may vary based on product lifecycle and maturity (especially during ramp-up)

\*\* BI4.x patches are English only, language specific fixes are delivered in Support Packages.

## XI3.1 Maintenance Delivery Vehicles

Delivery Vehicle	Contents	Frequency*	Lifetime*
Service Pack (SP)	Roll up of FP New Language Packs Innovations New Platforms	9-12 months	Current minus 1
Fix Pack (FP)	Roll up of LAFixes Corrections New Platforms Small Innovations	4 – 6 months	Corresponding SP end of life
Limited Availability Fix (LAFix)	Urgent Corrections – Priority 1 or Critical Priority 2 (Refer to note <a href="#">67739</a> for P1/ P2 criteria)	As needed	N/A

\* Frequency and Lifetime of the releases may vary based on product lifecycle and maturity

# Patch & Full SP Releases

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XI 3.1 Service Packs & BI 4.x Support Packages are released in patch and/or full install packages.



- **What is a 'patch' install package?**

- A patch install is an update package that contains fixes for an existing product. A patch package should be applied on an existing installation in order to update that system with the latest fixes.

- **What is a 'full' install package?**

- A full install is the complete installation package of a program or a product. This package should be used by customers when they are installing a new product or when customers are upgrading to a new major version of the same product.

## XI3.1 & BI 4.x SP Patch/Full Release - detailed info

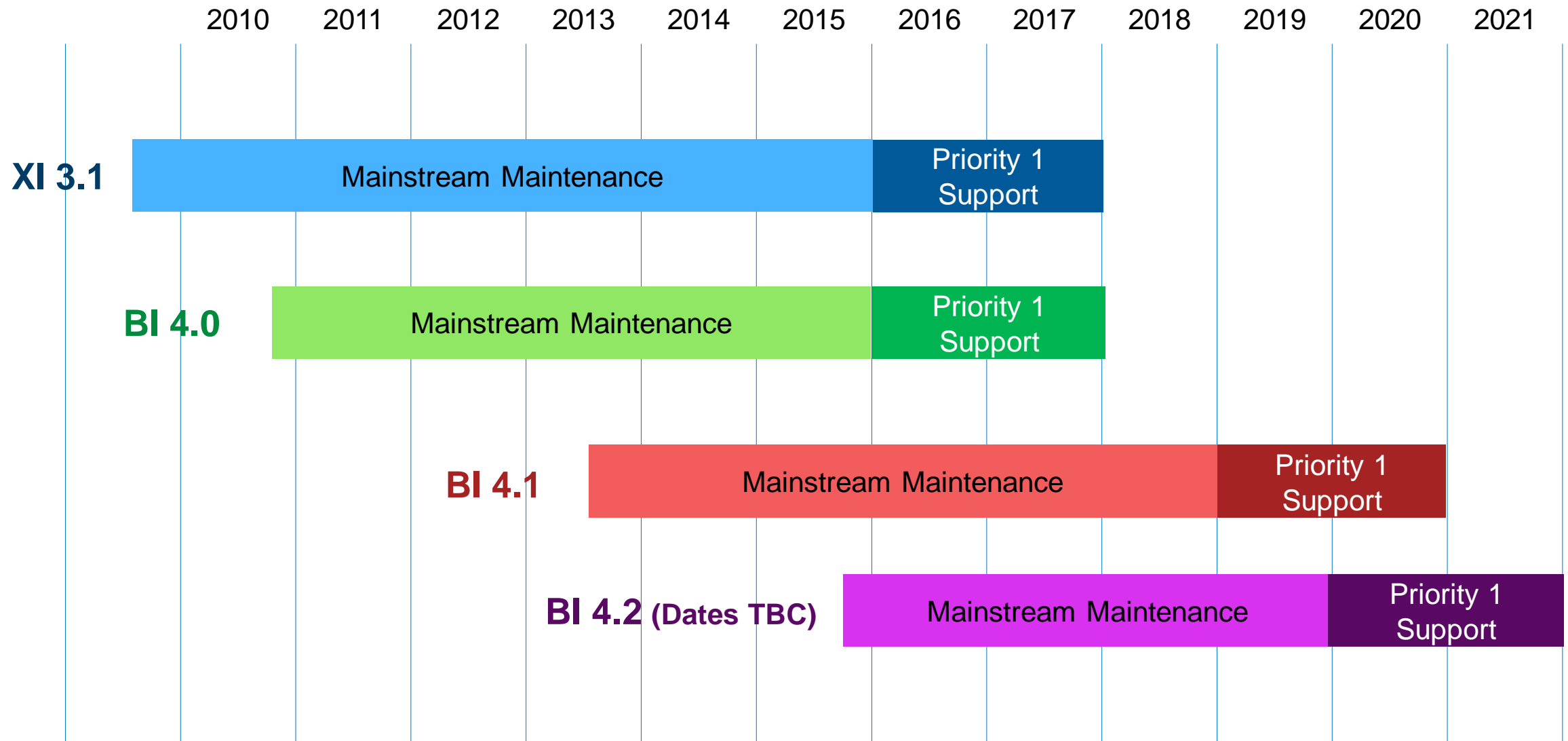
XI 3.1 releases	Patch	Full & Patch
SP6		
SP7		

BI 4.0 SP releases	Patch	Full & Patch
SP8		
SP9		
SP10		
SP11		

**BI 4.1 SPs are released as both patch and full releases.**



# BI Maintenance Release Roadmap



# BI Forward Fit (Up-Port) Strategy – high level

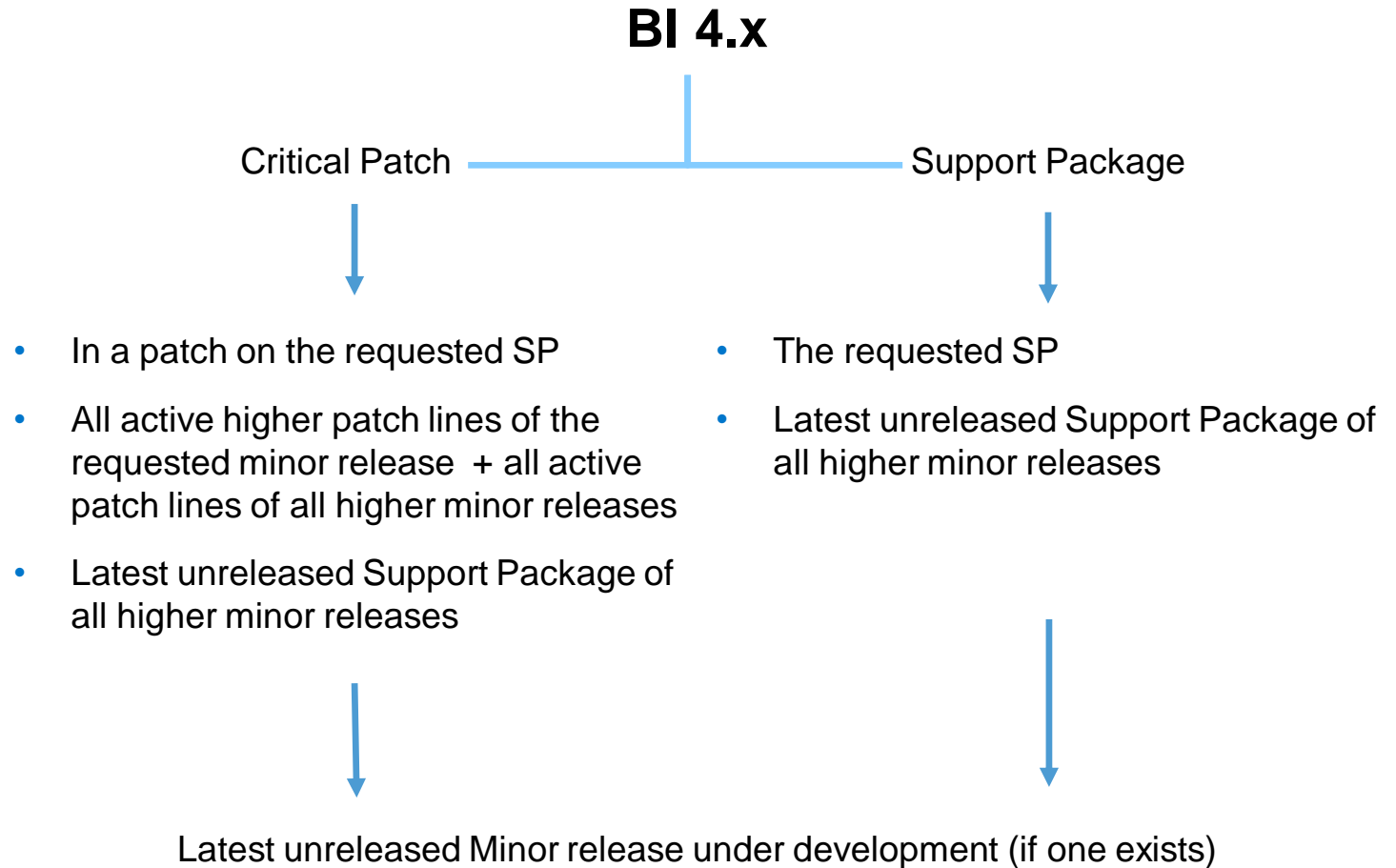
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- **What is a Forward-fit (up-port)?**
  - A fix done in a Patch / Support package / Release is also delivered to higher Patches / Support Packages / Releases. This is called a forward fit or an up-port.
- **Why do we forward fit (up-port) fixes?**
  - This is to ensure customers will not run into regressions when upgrading/updating their systems.
- **BI 4.x forward fit strategy in a nutshell:**
  - Patch fixes are forward fitted to active higher Patches and SPs
  - SP fixes are forward fitted to latest unreleased SPs on higher minor releases

# BI 4.x Up-Port Info - detailed view

**Initial fix  
requested on**

**Fix will be  
available  
on\***

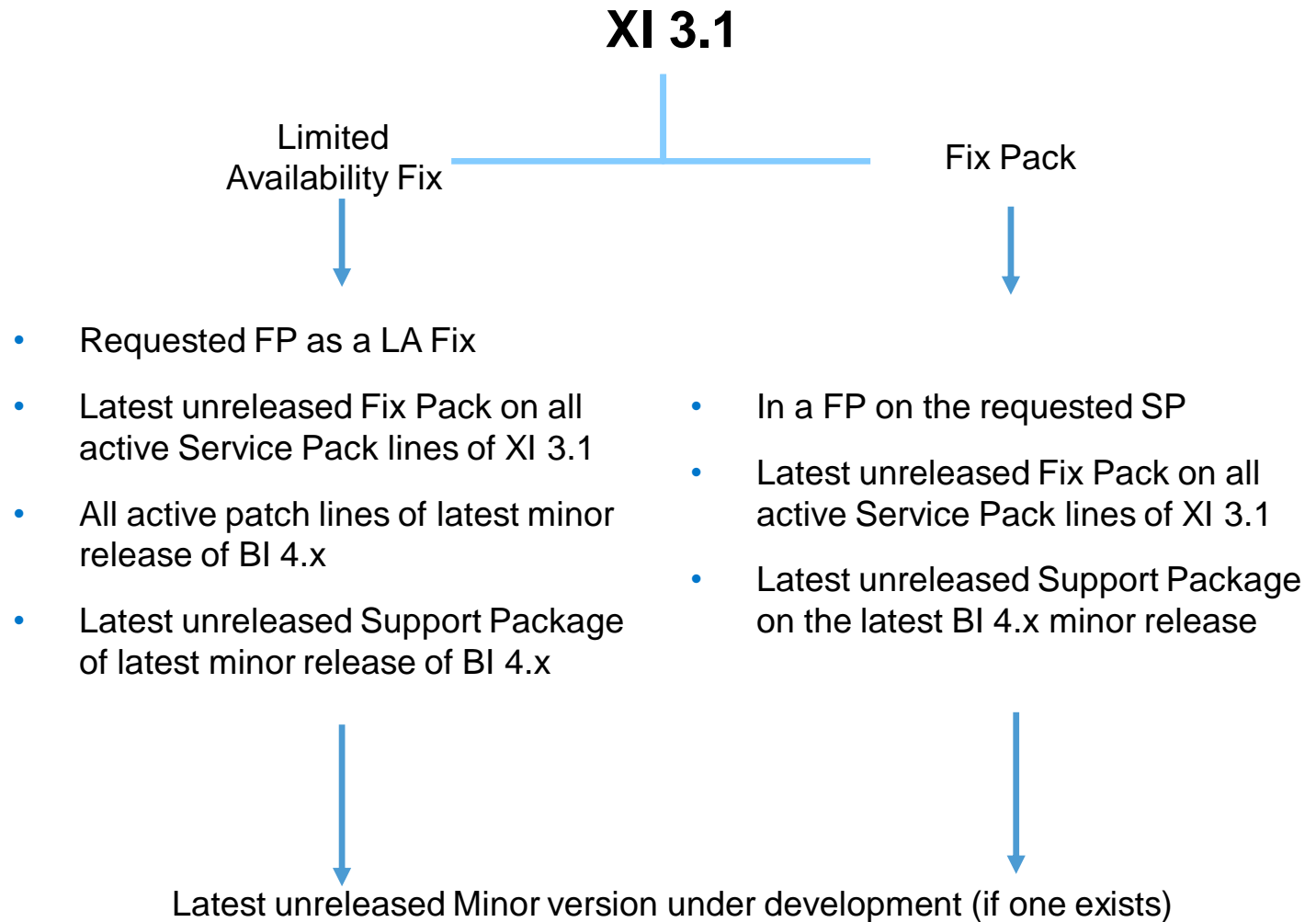


\* Lifetime policy applies as per slide 5.

## XI 3.1 Up-Port Info - detailed view

**Initial fix  
requested on**

**Fix will be  
available  
on\***



\* Lifetime policy applies as per slide 6.

# Helpful Links

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- Platform Availability Matrix [https://websmp230.sap-ag.de/sap\(bD1lbiZjPTAwMQ==\)/support/pam/pam.html?smpsrv=https%3a%2f%2fwebsmp210%2esap-ag%2ede#ts=0&s=&filter=cat\\_I0%7CANALYTICS&o=most\\_viewed%7Cdesc&st=l&rpp=20&page=1](https://websmp230.sap-ag.de/sap(bD1lbiZjPTAwMQ==)/support/pam/pam.html?smpsrv=https%3a%2f%2fwebsmp210%2esap-ag%2ede#ts=0&s=&filter=cat_I0%7CANALYTICS&o=most_viewed%7Cdesc&st=l&rpp=20&page=1)
- Release Notes <http://scn.sap.com/docs/DOC-41407>
- SAP Note <https://websmp210.sap-ag.de/notes>
- End of Life Information <https://service.sap.com/~sapidb/012002523100014859822014E>
- SAP Release Strategy Document <https://support.sap.com/content/dam/library/SAP%20Support%20Portal/release-upgrade-maintenance/011000358700000847152007E.pdf>



**Thank you**



# Appendix

# Forward Fit (Up-port) Information – SAP Note

The FF plan previously posted [here](#) will no longer be maintained. For detailed information on fixes delivered to higher codelines please refer to SAP Notes.

**SEARCH FOR SAP NOTES AND SAP KNOWLEDGE BASE ARTICLES**

In your search results, SAP Knowledge Base Articles are marked with an asterisk (\*). Find out more about the [difference between SAP Notes and SAP Knowledge Base Articles](#).

Number

**Search options**

Used Template: no template used

Language:  German  English  Japanese

Search Term:

Search Method:

Search Range:

Search behavior:  Linguistic search  Exact search

•To view:

1. Launch <https://websmp210.sap-ag.de/notes>
2. Enter Note number or search for a Note using the search options
3. Listed under **Support Packages & Patches** section are the releases with the fix.

Example from Note 2025529

## Support Packages & Patches

Support Package Patches		
Software Component	Support Package	Patch Level
SBOP BI PLATFORM SERVERS 4.0	SP011	<a href="#">000000</a>
SBOP BI PLATFORM SERVERS 4.1	SP005	<a href="#">000000</a>

Fixes are delivered to:

- BI4.0 SP11 and
- BI4.1 SP05



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