



SAP AG
Neurottstrasse 16
D-69190 Walldorf
www.sap.com

SAP AG, Neurottstrasse 16, D-69190 Walldorf

Walldorf, July 14th 2005

New versions of SAP applications on HP Tru64 UNIX servers after 2005

Dear Customer,

According to our files, you run SAP solutions on the Tru64 UNIX Alpha platform. As HP has announced the end of the maintenance cycle for this product, we would like to advise you about the future strategy for this platform. For your convenience, please find enclosed a letter from HP. In this letter, HP provides related information important from their point of view.

As we announced at SAP TechE d in 2002, we will discontinue the delivery of new versions of the SAP solutions for the Tru64 UNIX platform at the end of 2005. mySAP ERP 2005 is the first SAP solution to become available in 2006. Hence, mySAP ERP 2005 will be the first SAP solution not to be delivered for the Tru64 platform. In addition, Tru64 UNIX will not be available as an operating system platform for SAP solutions that are based on successor versions of SAP NetWeaver '04. These include all applications from mySAP Business Suite 2005. In addition, SAP will not release any new versions of further components for Tru64 UNIX after 2005.

SAP will of course meet the maintenance commitments for delivered products it has made as part of the 5-1-2 maintenance strategy, including those on Tru64 UNIX. Versions of SAP applications that are already released for Tru64 UNIX will be supported in line with the maintenance announcements made by SAP. It will therefore be possible to operate mySAP ERP 2004 on Tru64 UNIX until the end of extended SAP maintenance (currently planned for March 2014).

In order to fulfill the maintenance commitments, which are sometimes made on a very long-term basis, it is essential that the components required by SAP for production are also maintained over a similar period. These components include HP Tru64 UNIX and the databases on it supported by SAP, in particular.

The close collaboration of SAP and HP in previous years means we can provide you with the current versions of all SAP solutions on Intel Itanium® based HP-UX systems. SAP and HP see this development – resulting from their effective joint information policy – as another important step to ensuring a smooth transition to new future-safe platforms with the lowest total costs.

We would be pleased to help you with further questions and details of the concrete transition planning.

Please consider if you want to use the opportunity to migrate to the Unicode-enabled version of the SAP software. You can either get in touch with your contact person at SAP or HP, or make use of the HP support offering by e-mailing SAPT64@HP.com or calling + 49 6227 357 111 (Monday – Friday, 8 A.M. – 5 P.M., CET). Please provide your SAP customer number, installation numbers of the affected SAP systems, and the details of a contact person in your company in any correspondence.

Sincerely,
Karl-Heinz Heß,
Senior Vice President Active Global Support, ppa.