

Crystal Reports Server 2008 for Windows

Supported Platforms

Overview

This document lists specific platforms and configurations for Crystal Reports Server 2008 for Windows.

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Introduction

This document contains information specific to platforms and configurations for the Crystal Reports Server 2008 release. For the latest information on updates to this document, please visit the support area of the web site at: <http://www.businessobjects.com/>.

NOTE

Anything that is highlighted using red font indicates that it is an update, addition or correction made after the original release of this document.

Products

Desktop

- Crystal Reports® Designer 2008
- BusinessObjects Live Office XI 3.0
- Crystal Reports Server 2008 (Win32 Client Components)

Server

- Crystal Reports® 2008 (server components)

Languages

- Chinese Simplified
- Chinese Traditional
- Dutch
- English
- French
- German
- Italian
- Japanese
- Korean
- Portuguese (Brazil)
- Spanish
- Swedish

Supported Operating Systems

Desktop Products

- Windows XP SP2 Professional
- Windows Vista (all 32-bit and 64-bit editions)
- Windows Server 2003 SP1 Datacenter Edition
- Windows Server 2003 SP1 Enterprise Edition
- Windows Server 2003 SP1 Standard Edition
- Windows Server 2003 SP1 Web Edition
- Windows Server 2003 SP2 Datacenter Edition
- Windows Server 2003 SP2 Enterprise Edition
- Windows Server 2003 SP2 Standard Edition
- Windows Server 2003 SP2 Web Edition
- Windows Server 2003 R2 Datacenter Edition
- Windows Server 2003 R2 Enterprise Edition
- Windows Server 2003 R2 Standard Edition
- Windows Server 2003 R2 Web Edition
- Windows Server 2003 (x64 Edition) SP2

Server Products

- Windows Server 2003 SP1 Datacenter Edition
- Windows Server 2003 SP1 Enterprise Edition
- Windows Server 2003 SP1 Standard Edition
- Windows Server 2003 SP1 Web Edition
- Windows Server 2003 SP2 Datacenter Edition
- Windows Server 2003 SP2 Enterprise Edition
- Windows Server 2003 SP2 Standard Edition
- Windows Server 2003 SP2 Web Edition
- Windows Server 2003 R2 Datacenter Edition

- Windows Server 2003 R2 Enterprise Edition
- Windows Server 2003 R2 Standard Edition
- Windows Server 2003 R2 Web Edition
- Windows Server 2003 (x64 Edition) SP2

Crystal Reports Server 2008 and Microsoft Critical Patches

Crystal Reports Server 2008 supports the install of all Microsoft critical patches for the operating systems listed above.

Minimum Hardware Requirements for Crystal Reports Server 2008

- 2.0 GHz Pentium 4-class processor
- 2 GB RAM
- 4.9 GB hard disk space for Crystal Reports Server 2008
- 1 GB hard disk space for Crystal Reports Server 2008 (Win32 Clients)
- 0.2 GB hard disk space for BusinessObjects Live Office

Note 1:

- Crystal Reports Server 2008 software is supported running on 32-bit versions of Windows running on x86 and x64 CPUs made by AMD and Intel.
- Crystal Reports Server 2008 software is supported running on 64-bit versions of Windows running on x64 CPUs made by AMD and Intel.

Note 2: Non-English languages can be added Crystal Reports Server 2008 via Language Pack install. On average, an additional 0.3 GB hard disk space is required per language install.

Supported Application Servers

Application Servers	JDK
JBoss 4.0.4	JDK 1.5.0_xx
Oracle Application Server 10gR3 (10.1.3)	JDK 1.5.0_xx

Application Servers	JDK
SAP Web Application Server 7 (1)	JDK 1.4.2_xx
Tomcat 5.5	JDK 1.5.0_xx
WebLogic 9.2 MP2	JDK 1.5.0_xx JRockit 5.0+
WebLogic 10	JDK 1.5.0_xx JRockit 5.0+
WebSphere Application Server 6.1.0.7	JDK 1.5.0_xx
WebSphere Application Server Community Edition 2.0	JDK 1.5.0_xx

(1) Not supported for Web Services.

Application Server Incremental Release Support Policy

Specified application servers versions have been successfully tested by Business Objects. Incremental releases of the specified versions defined by the last number in the application server name will be supported as they are made available, but may not have been tested by Business Objects. Exceptions in support will be documented.

JDK Version Support Policy

JDK major versions are specified to ensure the use of correct version when there are multiple choices provided by the vendor. Business Objects tests and supports any _xx release installed with a given application server.

Specific Patches Required for Oracle Application Server

See release notes for exact patch level support.

Supported HTTP Servers

Any supported by Application Server vendor.

Supported Portal Servers

- Oracle Portal Server 10g R3 (10.1.4) (JSR 168)
- WebLogic Portal Server 9.2.x (JSR168)
- WebLogic Portal Server 10.0.x (JSR168)

- WebSphere Portal 6.0.x.x (JSR 168)

Portal Server Minor Release Support Policy

Specified portal servers versions have been successfully tested by Business Objects. Minor/incremental releases of the specified versions defined by the last number (or two in the case of Websphere) in the portal server version number will be supported as they are made available, but all may not have been tested by BO. Exceptions in support will be documented.

Supported Browsers

Browser OS	Browser	JVM
Windows	Firefox 2.0	Sun 1.5.0_xx Sun 1.6.0_02+
	IE 6.0 SP2	Sun 1.5.0_xx Sun 1.6.0_02+
	IE 7.0	Sun 1.5.0_xx Sun 1.6.0_02+

Data Source Middleware Support

Crystal Reports Server 2008 has been tested against data sources using 32-bit middleware connectivity. Unless otherwise specified, 64-bit middleware connectivity is not supported.

ODBC DSN Support

Crystal Reports Server 2008 products use the 32-bit ODBC registry on all versions of Windows. To administer 32-bit ODBC DSNs on 64-bit versions of Windows, run the 32-bit ODBC Administrator, located here: C:\Windows\SysWOW64\odbcad32.exe

CMS Database (Repository) Databases

Provider Name	Data Connector
IBM DB2/UDB for NT/Unix/Linux 8.2	DB2 Client 8.2
IBM DB2/UDB for NT/Unix/Linux 9.1	DB2 Client 9.1
IBM DB2/UDB for NT/Unix/Linux 9.5	DB2 Client 9.5
MS SQL Server 2000 SP4	Microsoft ODBC MDAC 2.8
MS SQL Server 2005 RTM/SP1/SP2	Microsoft ODBC MDAC 2.8
	Microsoft ODBC SNAC (Native Client)
MySQL AB 5.0	MySQL AB ODBC 3.51
	MySQL AB JDBC 5.0 (1)
Oracle 10g R1 (10.1)	Oracle Net Client 10.1
Oracle 10g R2 (10.2)	Oracle Net Client 10.2
Oracle 9.2	Oracle Net Client 9.2
Sybase Adaptive Server Enterprise 12.5.2	Sybase Open Client 12.5.2
Sybase Adaptive Server Enterprise 15	Sybase Open Client 15

(1) Connectivity not supported for CMS.

Supported Data Sources for Crystal Reports

Provider Name	Data Connector	Unicode Support
OLAP		
Hyperion Essbase Server 7.1.x	Hyperion Essbase API 7.1.x	
Hyperion System 9	Hyperion Essbase client 9.0	
	Hyperion Essbase client 9.2	
	Hyperion Essbase client 9.3	
MS SQL Server Analysis Services 2000 SP4	Microsoft SQL Server 2000 Analysis Services 8.0 OLE DB Provider SP4	
MS SQL Server Analysis Services 2005 SP1	Microsoft SQL Server 2005 Analysis Services 9.0 OLE DB Provider SP1	
MS SQL Server Analysis Services 2005 SP2	Microsoft SQL Server 2005 Analysis Services 9.0 OLE DB Provider SP2	

Provider Name	Data Connector	Unicode Support
RDBMS		
Generic JDBC Data Sources	Java 1.5	Yes
Generic ODBC Data Sources	ODBC	Yes
Generic OLEDB Data Sources	OLEDB	Yes
HP NeoView 2.2	HP NeoView ODBC 2.2	Yes
IBM DB2/UDB for iSeries 5.3	DB2 Client 8.2	Yes
	IBM iSeries Access (JDBC) 5.3	Yes
	IBM iSeries Access (ODBC) 5.3	Yes
	IBM iSeries Access (OLEDB) 5.3	Yes
	DataDirect ODBC 5.3 (3)	Yes
IBM DB2/UDB for iSeries 5.4	DB2 Connect 9.1	
	IBM iSeries Access (ODBC) 5.4	
	DB2 Universal JDBC Driver	
	DataDirect ODBC 5.3 (3)	Yes
IBM DB2/UDB for NT/Unix/Linux 8.2	DB2 Client 8.2	Yes
	DB2 JDBC 8.2	Yes
	DB2 OLEDB 8.2	Yes
	DataDirect ODBC 5.3 (3)	Yes
IBM DB2/UDB for NT/Unix/Linux 9.1 (1)	DB2 Client 9.1	Yes
	DB2 JDBC 9.1	Yes
	DB2 OLEDB 9.1	Yes
	DataDirect ODBC 5.3 (3)	Yes
IBM DB2/UDB for NT/Unix/Linux 9.5	DB2 Client 9.5	
	DB2 Universal JDBC Driver	Yes
	DB2 OLEDB 9.5	Yes
	DataDirect ODBC 5.3 (1)	Yes
IBM DB2/UDB for zSeries 7	DB2 Client 8.1	Yes
	DB2 ODBC Client 8.1	Yes
	DataDirect ODBC 5.3 (3)	Yes
IBM/DB2/UDB for zSeries 8	DB2 Client 8.2	Yes
	DB2 Universal JDBC Driver	Yes
	DataDirect ODBC 5.3 (3)	Yes
IBM Informix Dynamic Server 10.0	IBM Informix ODBC SDK 2.90	Yes
	DataDirect ODBC 5.3 (3)	Yes
IBM Informix Dynamic Server 9.4	IBM Informix ODBC SDK 2.90	Yes
	DataDirect ODBC 5.3 (3)	Yes
MS Access 2003	DAO 3.6	Yes
	Microsoft ODBC Access 2003	Yes
	Microsoft OLEDB Access 2003	Yes
MS Access 2007	Microsoft ODBC Access 2007	Yes
	Microsoft OLEDB Access 2007	Yes

Provider Name	Data Connector	Unicode Support
MS SQL Server 2000 SP4	JDBC SQL Server 2000	Yes
	Microsoft ODBC MDAC 2.8	Yes
	Microsoft OLEDB MDAC 2.8	Yes
	DataDirect ODBC 5.3 (3)	Yes
MS SQL Server 2005 RTM/SP1/SP2	JDBC SQL Server 2005	Yes
	Microsoft ODBC MDAC 2.8	Yes
	Microsoft ODBC SNAC (Native Client)	Yes
	Microsoft OLEDB MDAC 2.8	Yes
	Microsoft OLEDB SNAC (Native Client)	Yes
	DataDirect ODBC 5.3 (3)	Yes
MS SQL Server 7.0 SP4	Microsoft ODBC MDAC 2.7	Yes
	Microsoft OLEDB MDAC 2.7	Yes
	DataDirect ODBC 5.3 (3)	Yes
MySQL AB 5.0	MySQL AB ODBC 3.51	Yes
	MySQL AB JDBC 5.0	Yes
NCR Teradata V2R5.1	NCR Teradata ODBC 3.05 (TTU 8.1)	Yes
NCR Teradata V2R6	NCR Teradata ODBC 3.05 (TTU 8.1)	Yes
NCR Teradata V2R6.1	NCR Teradata ODBC 3.06 (TTU 8.2)	Yes
	NCR Teradata JDBC 3.04 (TTU 8.2)	
NCR Teradata V2R6.2	NCR Teradata ODBC 3.06 (TTU 8.2)	Yes
	NCR Teradata JDBC 3.04 (TTU 8.2)	
Netezza NPS Server 2.5	Netezza ODBC 2.5	Yes
Netezza NPS Server 3.0	Netezza ODBC 3.0	Yes
Netezza NPS Server 3.1	Netezza ODBC 3.1	Yes
	Netezza JDBC Access	
Oracle 10g R1 (10.1)	JDBC Oracle 10.1	Yes
	ODBC Oracle 10.1	Yes
	OLEDB Oracle 10.1	Yes
	Oracle Net Client 10.1	Yes
	DataDirect ODBC 5.3 (3)	Yes
Oracle 10g R2 (10.2)	JDBC Oracle 10.2	Yes
	ODBC Oracle 10.2	Yes
	OLEDB Oracle 10.2	Yes
	Oracle Net Client 10.2	Yes
	DataDirect ODBC 5.3 (3)	Yes

Provider Name	Data Connector	Unicode Support
Oracle 9.2	JDBC Oracle 9.2	Yes
	ODBC Oracle 9.2	Yes
	OLEDB Oracle 9.2	Yes
	Oracle Net Client 9.2	Yes
	DataDirect ODBC 5.3 (3)	Yes
Progress OpenEdge 10.0B	OpenEdge SQL 10.0B	
Sybase Adaptive Server Enterprise 12.5	JDBC Sybase 12.5	Yes
	ODBC Sybase 12.5	Yes
	Sybase Open Client 12.5	
	DataDirect ODBC 5.3 (3)	Yes
Sybase Adaptive Server Enterprise 15	Sybase Open Client 15	
Technology		
ADO. NET	MS .NET Framework 1.0	Yes
	MS .NET Framework 1.1	Yes
	MS .NET Framework 2.0	Yes
COM	N/A	Yes
Microsoft Excel 2000	DAO 3.6	Yes
	ODBC	Yes
	OLEDB	Yes
Microsoft Excel 2003	DAO 3.6	Yes
	ODBC	Yes
	OLEDB	Yes
Microsoft Excel 2007 (2)	ODBC	
	OLEDB	
Microsoft Exchange 2000	Microsoft Office 2000	
Microsoft Exchange 2003	Microsoft Office 2003	Yes
Field Definitions	N/A	Yes
Java Bean	JDK 1.4	Yes
XML	JDK 1.4	Yes

- (1) IBM DB2 v9.1 requires a minimum of Windows 2003 SP1 to be the Operating System for Windows deployments.
- (2) DAO technology cannot be used to access the Microsoft Office 2007 file formats: Microsoft Access 2007 .accdb, Microsoft Excel 2007 .xlsx (XML) and .xlsb (Binary). These file formats are supported via ODBC and OLEDB.
- (3) DataDirect drivers for Crystal Reports are available from Business Objects. See the Crystal Reports Start Page for download details.

Crystal Reports Reporting Data Sources Supported for Scheduling Only

Provider Name	Data Connector	Unicode Support
RDBMS		
IBM Informix Dynamic Server 10.0	IDS Client 10.0	
IBM Informix Dynamic Server 9.4	IDS Client 9.4	
Technology		
ACT 6	ACT 6	
Borland Database Engine 5.1	BDE 5.1	
Exchange 5.5	Microsoft Office 2000	
File System	N/A	Yes
Lotus Notes 6	ODBC Lotus Notes 6	Yes
Lotus Notes 7	ODBC Lotus Notes 7	Yes
Microsoft IIS Log	N/A	
Microsoft Outlook 2000	Microsoft Office 2000	
Microsoft Outlook 2003	Microsoft Office 2003	
Microsoft Outlook 2007	Microsoft Office 2007	
NT Event Log	N/A	
Pervasive SQL 2000	ODBC Pervasive 2000	Yes
	Pervasive SQL Client 2000	
Pervasive SQL 8	ODBC Pervasive 8	Yes
	Pervasive SQL Client 8	
Text	ODBC	Yes
Web Log	N/A	
Xbase	N/A	

Scheduled and on demand reporting

Schedule only indicates that the data connectivity is assumed to be single-threaded. Customers are recommended to use these with scheduled Crystal Reports instances; as concurrent on-demand reports will be handled serially.

Other connectivity are assumed to be multi-threaded and suitable to be used for both scheduled and on-demand Crystal Reports instances as concurrent on-demand reports will be handled in parallel.

Generic ODBC, OLEDB and JDBC: Limitation

(OLEDB and JDBC Supported for Crystal Reports Only)

(ODBC Supported for Crystal Reports, Desktop Intelligence and Web Intelligence Only)

Database server, Client and ODBC/JDBC/OLEDB driver used must support multiple threads.

Generic JDBC: 3rd Party JDBC Type 4-compliant drivers may potentially have issues as not all combinations have been tested, but are supported for *relational database access* as a general rule.

Generic ODBC: 3rd Party ODBC Level 2-compliant Drivers may potentially have issues as not all combinations have been tested yet, but are supported as a general rule.

Other Tools

Reverse Proxy Servers

- Apache HTTP Server 2.2
- WebSEAL 6.0 (from IBM Tivoli Access Manager)

LDAP Directory

- IBM Tivoli Directory Server 5.2
- IBM Tivoli Directory Server 6.0
- Lotus Domino Directory 6.0.2
- Lotus Domino Directory 6.5.3
- Microsoft Active Directory Application Mode 2003 (ADAM)
- Microsoft Active Directory Application Mode 2003 (ADAM) SP1
- Novell eDirectory 8.7.3
- Novell eDirectory 8.8
- Oracle Internet Directory 10gR3 (10.1.3)
- Sun Java System Directory Server 5.2
- Sun Java System Directory Server Enterprise 6.0

Active Directory

- Microsoft Active Directory 2000
- Microsoft Active Directory 2003
- Microsoft Active Directory 2007

Access Management

- eTrust (Netegrity) Siteminder 6.0

Office

- Microsoft Office 2007
- Microsoft Office 2003 SP2
- Microsoft Office XP SP3
- Microsoft Office XP SP2

Admin Platform

- Citrix Presentation Server 4

Product/Language Support on Citrix

- Citrix is supported for BusinessObjects desktop products only.
- Citrix is not supported for Chinese and Korean.

Reader

- Acrobat Reader 7.0
- Acrobat Reader 7.0.8

.NET Framework

- .NET 1.1
- .NET 2.0
- .NET 3.0

File Transfer Protocol (FTP) Requirements

The following are the guidelines that must be supported by any FTP Server being used in conjunction with BusinessObjects Enterprise as a scheduling destination.

- FTP server needs to support using “./” as a directory
- FTP server needs to support specifying a directory with a trailing “/”
- FTP server needs to support filenames that are 20+ characters (if destination file names are generated randomly by BusinessObjects Enterprise.)
- FTP server needs to support specifying file names starting with a “~” character (if destination file names are generated randomly by BusinessObjects Enterprise.)

Finding More Information

For more information and resources, refer to the product documentation and visit the support area of the web site at:

<http://www.businessobjects.com/>

► www.businessobjects.com

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