






Useful SAP Notes for Access Control Customers

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General Important Notes and Links



	<h2>Report issue to SAP</h2> <p>Global Support Customer Interaction – telephone, fax, e-mail # 560499 Contacts at SAP Germany # 16481 Priorities of problem messages # 67739 Structure of components in SAPNet – SAP R/3 front end # 36677 Customer message – customer log-in data # 508140 24-hour support not possible in this language # 32736 What is consulting? What is support? # 83020 SAP Service Marketplace http://service.sap.com SAP Help Portal http://help.sap.com SAP Developer Network https://www.sdn.sap.com</p>
	<h2>Message at SAP</h2> <p>Priority 1 support generally available # 46742 Processing of customer messages in English # 873046 Japanese: short text maintained in English # 69459 Several questions reported in one message # 50048</p>
	<h2>Trouble with a message</h2> <p>SAP message escalation procedure # 90835 How to speed up customer message processing # 984434</p>
	<h2>Notes implementation</h2> <p>Entering development requests # 357732</p>
	<h2>Feedback to SAP</h2> <p>Complaints concerning SAP AG Service and Support # 736045</p>

SAP BusinessObjects Access Control Important Notes and Links



General set-up and performance

System data maintenance	# 1049638
Java VM settings	# 723909
SAP NetWeaver settings	# 871394 and 1044173
Max DB	# 927882
Bad performance caused by integer	# 1158625
Parameters for Oracle 9	# 823906 and 124361
Guide to install support packages	# 1128727
When to use VIRSA, NH or HR RTAS	# 1086823
Documentation	# 1243085
Enhancements	#1083615
CUA Limitations	#1099011

SAP BusinessObjects Access Control Important Notes and Links



Risk Analysis and Remediation

Oracle 10g database recommendations

[# 1044174](#)

RAR – Tuning for Optimal Performance

[#986997](#)

RAR – table sizes

[# 1178370](#)

Management reports run too long

[# 1034117](#)

RAR management reports

[# 1179717, 1314799, 123955](#)

RAR offline versus on-line analysis

[# 1126251](#)

Sync number

[# 1239588](#)

Exceeds max number of WS threads

[# 1249499](#)

Background daemon will not start

[# 999785](#)

How to start/stop ccxsybgear

[# 1176262 and 1176363](#)

Monitoring background job logs

[# 1129441](#)

Rules – various areas

[#1223759, 1178372, 1173980, 1133589, 1083611, 1050832, 1035070, 1033326, 986996, 986429, 986998, 987031](#)

SAP BusinessObjects Access Control Important Notes and Links



Superuser Privilege Management

Superuser job not completing
Performance issues

[# 1039144](#)

[# 1049512](#)



SAP BusinessObjects Access Control Important Notes and Links



Compliant User Provisioning

Pool size limit

[# 1225111](#)

Contractual User – how to configure

[# 1301214](#)



SAP BusinessObjects Access Control

Important Notes and Links



Enterprise Role Management

Background job Transaction/Object/Field Sync Fails

[# 1111808](#)

Integration of Role Expert with Access Enforcer

[# 1113883](#)



SAP BusinessObjects Access Control Important Notes and Links



4.0 Installation and Upgrade

4.0 – 4.6c VIRSANH RTA

[# 994911](#)

4.0 – 620 VIRSANH RTA

[# 995848](#)

4.0 – 640 VIRSANH RTA

[# 994912](#)

4.0 – 700 VIRSANH RTA

[# 994917](#)

4.0 Support Packs

4.0 Support Packs – 4.6c VIRSANH RTA

[# 1027864](#)

4.0 Support Packs – 620 VIRSANH RTA

[# 1027865](#)

4.0 Support Packs – 640 VIRSANH RTA

[# 1027867](#)

4.0 Support Packs – 700 VIRSANH RTA

[# 1027913](#)

4.0 Support Packs – 4.6c VIRSA RTA

[# 1010036](#)

4.0 Support Packs – 620 VIRSA RTA

[# 1016600](#)

4.0 Support Packs – 640 VIRSA RTA

[# 1016971](#)

4.0 Support Packs – 700 VIRSA RTA

[# 1008500](#)

SAP BusinessObjects Access Control Important Notes and Links



5.2 Installation and Upgrade

Access Enforcer

[# 999858](#)

5.2 – RTA on 640

[# 999931](#)

5.2 – RTA on 4.6c

[# 1000403](#)

5.2 RTA on 620

[# 994917](#)

5.2 Support Packs

5.2 Support Packs – RAR Java

[# 1022187](#)

5.2 Support Packs – SPM Java

[# 1022186](#)

5.2 Support Packs – CUP Java

[# 1022271](#)

5.2 Support Packs – ERM Java

[# 1022272](#)

5.2 Support Packs – 4.6c VIRSANH RTA

[# 1018535](#)

5.2 Support Packs – 620 VIRSANH RTA

[# 1005563](#)

5.2 Support Packs – 640 VIRSANH RTA

[# 1009509](#)

5.2 Support Packs – 700 VIRSANH RTA

[# 1009508](#)

5.2 Support Packs – 4.6c VIRSAHR RTA

[# 1018531](#)

5.2 Support Packs – 620 VIRSAHR RTA

[# 1018380](#)

5.2 Support Packs – 640 VIRSAHR RTA

[# 1018207](#)

5.2 Support Packs – 700 VIRSAHR RTA

[# 1018532](#)

SAP BusinessObjects Access Control Important Notes and Links



5.3 Support Packs

5.3 Support Packs – RAR

[# 1168120](#)

5.3 Support Packs – SPM

[# 1168121](#)

5.3 Support Packs – CUP

[# 1168508](#)

5.3 Support Packs – ERM

[# 1168183](#)



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