

# Crystal Analysis Professional 8.5

## Supported Platforms

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### Overview

This document outlines the platforms used in the installation and software testing of Crystal Analysis Professional 8.5. The environments listed, are the only environments that are explicitly supported for the operation of Crystal Analysis Professional 8.5.

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## Introduction

This document lists the platforms used in installation and software testing of Crystal Analysis Professional 8.5.

<b>NOTE</b>	The use of the term International Testing refers specifically to the French, German and Japanese testing of Crystal Analysis Professional 8.5 that has been carried out on the respective localized platforms.
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The information outlined in this document is also available on Platforms.pdf, which can be found on the Crystal Analysis Professional 8.5 CD-ROM.

## Supported Platforms

The environments listed in this section are the only environments that are explicitly supported for the operation of Crystal Analysis Professional 8.5.

<b>Operating System</b>	<b>Client Components</b>	<b>International Testing</b>
Microsoft Windows XP	Yes	
Microsoft Windows 2000 Professional	Yes	Yes
Microsoft Windows 2000 Advanced Server	Yes	
Microsoft Windows NT 4 Workstation SP6a	Yes	Yes
Microsoft Windows NT 4 Server SP6a	Yes	
Microsoft Windows 98/ME	Yes	Yes

<b>Web Server</b>	<b>International Testing</b>
Microsoft Internet Information Server 4.0 (Windows NT 4 Server)	
Microsoft Internet Information Server 5.0 (Windows 2000 Professional & Windows 2000 Server)	Yes (Windows 2000 Professional)
Netscape iPlanet (Windows NT 4 Server)	
Netscape Enterprise Server 4.1 (Windows NT4 Server, Windows 2000 Professional, Windows 2000 Server)	Yes (Windows 2000 Professional)
Netscape Enterprise Server 3.51 (Windows NT 4 Server, Windows 2000 Professional, Windows 2000 Server)	
Lotus Domino R5 (Windows NT 4 Server, Windows 2000 Professional, Windows 2000 Server)	
Apache 1.3.12 (SunOS 5. 8)	
Apache 1.3.19 (Red Hat 7. 1)	

<b>Web Browser</b>	<b>International Testing</b>
Microsoft Internet Explorer 6.0 (Windows 95/ 98, Windows NT 4, Windows 2000, Windows Me) – Recommended	Yes (Windows NT 4, Windows 2000)
Microsoft Internet Explorer 5.5 SP1 (Windows 95/ 98, Windows NT 4, Windows 2000, Windows Me)	Yes (Windows NT 4, Windows 2000, Windows ME)
Microsoft Internet Explorer 5.01 SP1 (Windows 95/ 98, Windows NT 4, Windows 2000)	Yes
Netscape 4.75 only with Crystal Enterprise 8.0 (Windows 98, Windows NT 4, Windows 2000)	Yes
Netscape 4.78 (Windows 98, Windows NT 4, Windows 2000) – Recommended	Yes

<b>PivotTable Services</b>	<b>International Testing</b>
Microsoft PivotTable Service (such as Office 2000 SR1 or a PTS Full Client)	Yes
Microsoft SQL Analysis Services (MSOLAP) 7.0 SP2 or SP3	Yes (Microsoft SQL Analysis Services 7.0 SP2)
Microsoft SQL Analysis Services (MSOLAP) 8.0	Yes

<b>Data Sources</b>	<b>International Testing</b>
Microsoft SQL Analysis Services (MSOLAP) 7.0 SP3	Yes
Microsoft SQL Analysis Services (MSOLAP) 8.0	Yes
Crystal Holos Version 8. 0	Yes
Crystal Holos Version 8. 5	Yes
SAP BW2.0	

## Contacting Crystal Decisions for Technical Support

We recommend that you refer to the product documentation and that you visit our Technical Support web site for more resources.

**Self-serve Support:**

<http://support.crystaldecisions.com/>

**Email Support:**

<http://support.crystaldecisions.com/support/answers.asp>

**Telephone Support:**

<http://www.crystaldecisions.com/contact/support.asp>