

# Customizing EnterpriseInsight/CitizenInsight



**Document Classification**      **Generally Available**

**General Information**

- Applies to EPM Unwired/EnterpriseInsight and CitizenInsight
- Supported in Strategy Management 7.5, 10.0, 10.1

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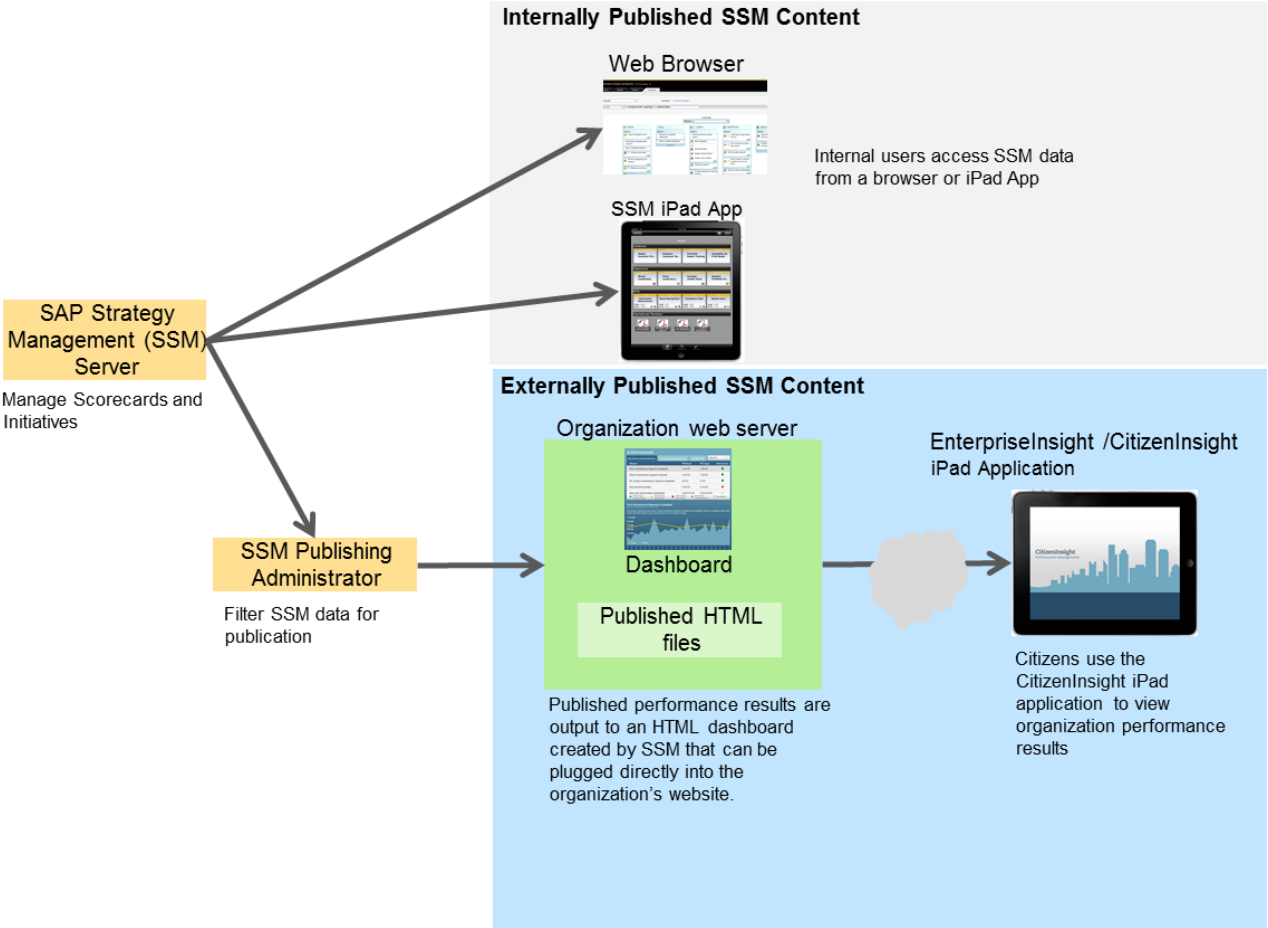
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# 1 Document Overview

<b>Description</b>	<p>EnterpriseInsight/CitizenInsight enables organizations that use SAP Strategy Management to manage goals, initiatives, and KPIs to publish performance results to their internal (EnterpriseInsight) and/or external (CitizenInsight) constituents.</p> <p>This document overviews how to customize EnterpriseInsight/CitizenInsight. This is intended to serve as a guide, not a detailed instruction manual. Note that while the SAP EPM product team will always support partner led implementations to the extent possible, customized EnterpriseInsight/CitizenInsight implementations are not officially supported by SAP.</p>
<b>Intended audience</b>	<ul style="list-style-type: none"><li>• SAP Partners</li><li>• SAP Consultants</li><li>• CIO / IT</li></ul>

## 2 Solution Landscape

The image below gives an overview of the Strategy Management EnterpriseInsight/CitizenInsight solution architecture.



### 3 Guidelines to Customize the Application User Interface

#### Prerequisites

In order to access the files required to modify EnterpriseInsight/CitizenInsight, you must first install SAP Strategy Management following instructions outlined in the Strategy Management Install Guide.

Once Strategy Management is installed you must follow instructions to implement and administer CitizenInsight following instructions outlined in the CitizenInsight Admin Guide.

Both guides can be found in the service market place. <http://service.sap.com/instguidesEPM-STM>

#### Customizing the App

All background and page layouts can be modified by editing the HTML files located in the citizeninsight and citizeninsight\js directories.

The images that can be customized are located in citizeninsight\images\common\_library

- Image 1: img\_logo.png
- Image 2: img\_logotitle.png

Both images can be renamed or deleted, in case you do not wish to display an image in this position.



Back
Achievements
December 2011

Objectives	KPIs	Initiatives	Links
 Promote Pedestrian and Automobile Safety		Minimize the number of motor vehicle and pedestrian related accidents.	
 Optimize Officer Performance		Ensure that police officers execute assigned responsibilities efficiently and effectively.	
 Optimize Call Response Time		Minimize delays in responses to calls for service.	
 Reduce Crime		Reduce crime, especially violent crime.	

**Promote Pedestrian and Automobile Safety**

Associated KPIs:



Month	Actual	Target
Feb 11	1050	850
Apr 11	800	850
Jun 11	900	850
Aug 11	750	900
Oct 11	950	900
Dec 11	850	900

**Safety**

Police Department

The 4 files used in the rendering of the block view and details screens shown above are located in citizeninsight\js main.js; page.js; ssm\_charts.js and strings.js

The chart can be customized by changing the following line in the ssm\_chart.js  
[this.chartComboType = 0; // 0= Bar/Bar 1= Line/Area](#)

All the strings and month names used in both screens can be changed by modifying the values of the stringsArray object in the file strings.

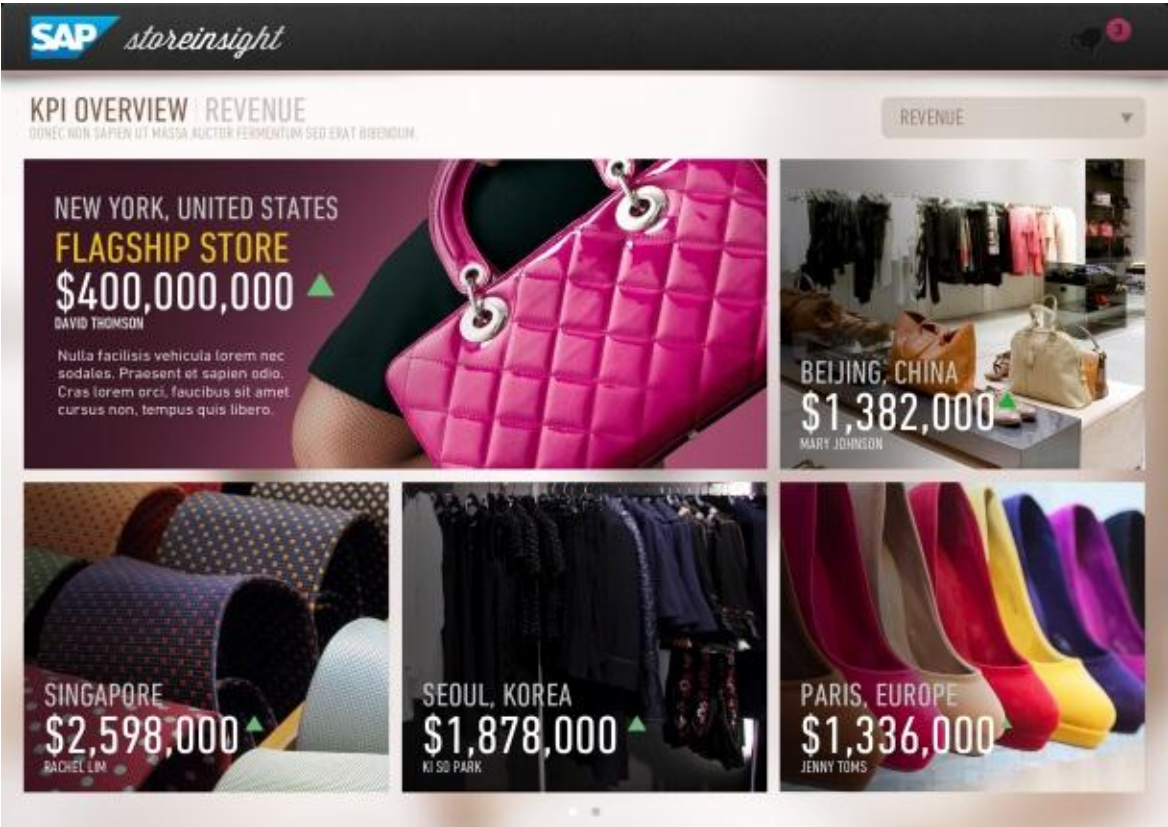
Application data files are located in citizeninsight\json\_external and citizeninsight\json\_internal

Additional changes can be made by modifying the Application's underlying HTML/Javascript code.

## 4 Customization Example

The following images are examples of customizations that can be made to the application (customizations done by [Cipher Business Solutions](#)). In this example, the application was modified to optimize performance and drive transparency within Retail organizations.







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