

SAP BusinessObjects™ Data Quality  
Management, version for Oracle's  
Siebel Customer Relationship  
Management (CRM) 8.0 -- XI 3.1 --  
Windows

and

SAP BusinessObjects™ Data Quality  
Management, version for Oracle's  
Siebel Universal Customer Master  
(UCM) 8.0 -- XI 3.1 -- Windows

Supported Platforms

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# Overview

This document lists specific platforms and configurations for SAP BusinessObjects Data Quality Management, version for Oracle's Siebel Customer Relationship Management (CRM) 8.0, XI 3.1, and for SAP BusinessObjects Data Quality Management, version for Oracle's Siebel Universal Customer Master (UCM) 8.0, XI 3.1, versions 12.0.0, for Windows.

These two products provide pre-built complete solutions that embed our world-class data cleansing and matching technologies (leveraging Data Services Data Quality XI 3.1 SP1 and greater) within either Siebel CRM 8.0 and/or Siebel UCM 8.0.

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## Introduction

This document contains information specific to the platforms and configurations supported by the BusinessObjects Data Quality Management, version for Oracle's Siebel CRM 8.0, XI 3.1 release and also the BusinessObjects Data Quality Management, version for Oracle's Siebel UCM 8.0, XI 3.1 release.

This version of the document may be intermittently updated online with the latest information after the original releases of either product. For the most recent version, please check the [SAP-Business Objects Customer Support site](#).

<b>NOTE</b>	Anything that is highlighted using red font indicates that it is an update, addition or correction made after the original release of the Supported Platforms document that was published with this product.
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## Products

**SAP BusinessObjects Data Quality Management, version for Oracle's Siebel CRM 8.0**

**SAP BusinessObjects Data Quality Management, version for Oracle's Siebel UCM 8.0**

This information is specific to the version 12.0.0 versions of Data Quality Mgmt for Siebel CRM product and the Data Quality Mgmt for Siebel UCM product.

## Languages

English only

## Supported Operating Systems

### **SAP BusinessObjects Data Quality Management, version for Oracle's Siebel CRM 8.0**

### **SAP BusinessObjects Data Quality Management, version for Oracle's Siebel UCM 8.0**

- Windows XP SP2 Professional
- Windows Server 2003 SP1 Datacenter Edition
- Windows Server 2003 SP1 Enterprise Edition
- Windows Server 2003 SP1 Standard Edition
- Windows Server 2003 SP1 Web Edition
- Windows Server 2003 SP2 Datacenter Edition
- Windows Server 2003 SP2 Enterprise Edition
- Windows Server 2003 SP2 Standard Edition
- Windows Server 2003 SP2 Web Edition
- Windows Server 2003 R2 Datacenter Edition
- Windows Server 2003 R2 Enterprise Edition
- Windows Server 2003 R2 Standard Edition
- Windows Server 2003 R2 Web Edition
- Windows Server 2003 (x64 Edition) SP2

### **Business Objects and Microsoft Critical Patches**

Business Objects supports the install of all Microsoft critical patches for the operating systems listed above.

Specific Windows versions have been successfully tested by Business Objects. The compatible service pack releases of the specified versions will be supported as they are made available, but may not have been tested by Business Objects. Exceptions in support will be documented.

## Minimum Hardware Requirements

### SAP BusinessObjects Data Quality Management, version for Oracle's Siebel CRM 8.0

### SAP BusinessObjects Data Quality Management, version for Oracle's Siebel UCM 8.0

Data Quality Management, version for Siebel Apps, requires that you have:

- Pentium processor\* with a minimum of 512 MB RAM (1 GB recommended).

Data Services Data Quality Management XI 3.1 SP1 and greater - version 12.1.1 and greater

- All system requirements are defined within the Windows document for Data Services XI 3.1 SP1.

\* Windows support is limited strictly to AMD/Intel chipsets. BusinessObjects Data Quality Management software for Windows is not warranted or supported for use on other chipsets.

\* BusinessObjects Data Quality Management software for Windows is supported running on 32-bit versions of Windows running on x86 and x64 CPUs made by AMD and Intel.

\* BusinessObjects Data Quality Management software for Windows is supported on 64-bit versions of Windows running on x64 CPUs made by AMD and Intel chipsets if it can reference the 32-bit operating system libraries as well as the 32-bit database and application client libraries.

## Java Runtime Environment

The machine on which you install Data Quality Management, version for Oracle's Siebel CRM 8.0 must run the 32-bit version of the Java 2 Platform, Standard Edition (J2SE), version 1.5 or higher.

An installable version of the J2SE is not included with this package. You must acquire, install, and run the J2SE independently of this product and *before* the installation of Data Quality Management for Oracle's Siebel CRM 8.0 or for Data Quality Management for Oracle's Siebel UCM 8.0.

## Supported Browsers

- A browser is *not* required solely for Data Quality Management, version for Oracle's Siebel CRM 8.0.

## Supported Connectivity

### Siebel CRM and Siebel UCM Connectivity

Data Source	Version	Repo	Source	Target
Siebel CRM	8.0		x	x
and Siebel CRM's Data Quality Universal Connector option	8.0			
Siebel UCM	8.0		x	x
and Siebel UCM's Data Quality Universal Connector option	8.0			

## Finding More Information

For more information and resources, refer to your product technical documentation [SAP Help Portal](#) and visit the SAP Customer Support Portal at: <http://www.service.sap.com/bosap-support>.

► <http://www.sap.com/usa/solutions/sapbusinessobjects/index.epx>

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