

# Access Control 5.3

## Pre-Implementation Checklists for Implementation Consultants



### Applies to:

Access Control 5.3

### Summary

GRC Access Control identifies and prevents access and authorization risks in cross-enterprise IT systems to prevent fraud and reduce the cost of continuous compliance and control. This document discusses key pre- and post-technical implementation considerations for each of the Access Control capabilities. It also provides checklists to assist project teams in completing key steps for a basic installation of Access Control.

**Author:** Erin Hughes  
Customer Advisory Office  
Governance, Risk and Compliance

**Company:** SAP





**Created on:** 12 January 2009

### Version 1.0

## Typographic Conventions

Type Style	Description
<i>Example Text</i>	Words or characters quoted from the screen. These include field names, screen titles, pushbuttons labels, menu names, menu paths, and menu options.  Cross-references to other documentation
<b>Example text</b>	Emphasized words or phrases in body text, graphic titles, and table titles
Example text	File and directory names and their paths, messages, names of variables and parameters, source text, and names of installation, upgrade and database tools.
<b>Example text</b>	User entry texts. These are words or characters that you enter in the system exactly as they appear in the documentation.
<b>&lt;Example text&gt;</b>	Variable user entry. Angle brackets indicate that you replace these words and characters with appropriate entries to make entries in the system.
EXAMPLE TEXT	Keys on the keyboard, for example, F2 or ENTER.

## Icons

Icon	Description
	Caution
	Note or Important
	Example
	Recommendation or Tip

## Table of Contents

<b>Applies to:</b> .....	<b>1</b>
<b>Summary</b> .....	<b>1</b>
<b>Version 1.0</b> .....	<b>1</b>
<b>1. Management Overview</b> .....	<b>4</b>
<b>2. Key Features and Benefits</b> .....	<b>4</b>
<b>3. Technical Pre-requisites</b> .....	<b>6</b>
<b>4. Pre-Implementation Preparation</b> .....	<b>7</b>
<b>5. Post-Installation Steps and Checks</b> .....	<b>8</b>
5.1 Support Package Application .....	8
5.1.1 Java Front-End Support Packages .....	8
5.1.2 Access Control Real Time Agent (RTA) Support Packages.....	9
5.2 User Accounts and Roles for Connectors .....	11
5.2.1 Load UME Roles and Assign to Communication User .....	11
5.2.2 ABAP Role Generation and Assignment to Communication User(s) .....	11
5.2.3 LDAP User ID Creation and Assignment of Rights to Read Directory .....	4
5.3 Performance Tuning .....	4
<b>6. Checklists</b> .....	<b>5</b>
6.1 Pre-Installation Considerations Checklist.....	5
6.2 Post-Installation Checklist for Basis/Installation Team.....	6
6.3 Post-Installation Checklist for Implementation Consultants .....	8
<b>7. Post-Installation Steps by Capability</b> .....	<b>9</b>
7.1.1 Risk Analysis and Remediation .....	9
7.1.2 Compliant User Provisioning.....	10
7.1.3 Enterprise Role Management .....	13
7.1.4	13
7.1.5 Superuser Privilege Management.....	14
<b>8. Related Content</b> .....	<b>15</b>
<b>9. Copyright</b> .....	<b>16</b>

## 1. Management Overview

SAP GRC Access Control delivers a comprehensive, cross-enterprise set of access control tools that enable all corporate compliance stakeholders, including business managers, auditors, and IT security personnel, to collaboratively define and oversee proper access risks, enterprise role management, compliant provisioning, and superuser privilege management. Bundling the functionality formerly provided by the Virsa Access Control products, SAP GRC Access Control addresses a complete range of control over access related risks.

SAP solutions for governance, risk and compliance are powered by the SAP NetWeaver® platform. SAP NetWeaver unifies technology components into a single platform, allowing organizations to reduce IT complexity and obtain more business value from their IT investments. It provides the best way to integrate all systems running SAP or non-SAP software. SAP NetWeaver also helps organizations align IT with their business. With SAP NetWeaver, organizations can compose and enhance business applications rapidly using enterprise services. As the foundation for enterprise service-oriented architecture (enterprise SOA), SAP NetWeaver allows organizations to evolve their current IT landscapes into a strategic environment that drives business change.

This guide provides guidelines and GRC best practices for the pre-implementation of SAP GRC Access Control (AC). Pre-implementation is the process of understanding customer requirements and helps lay a firm groundwork for successful implementation of AC.

This guide describes the different steps of the process and describes some of the factors that influence performance and hardware requirements.

## 2. Key Features and Benefits

The SAP GRC Access Control product includes Risk Analysis and Remediation (RAR), Compliant User Provisioning (CUP), Enterprise Role Management (ERM), and Superuser Privilege Management (SPM) capabilities. When deployed together, they provide an end-to-end access control solution that addresses the following areas:

### **Risk detection**

- SAP Access Control detects even the most obscure access and authorization risks across SAP and non-SAP applications, providing protection against every potential source of risk, including segregation of duties and transaction monitoring.

### **Risk remediation and mitigation**

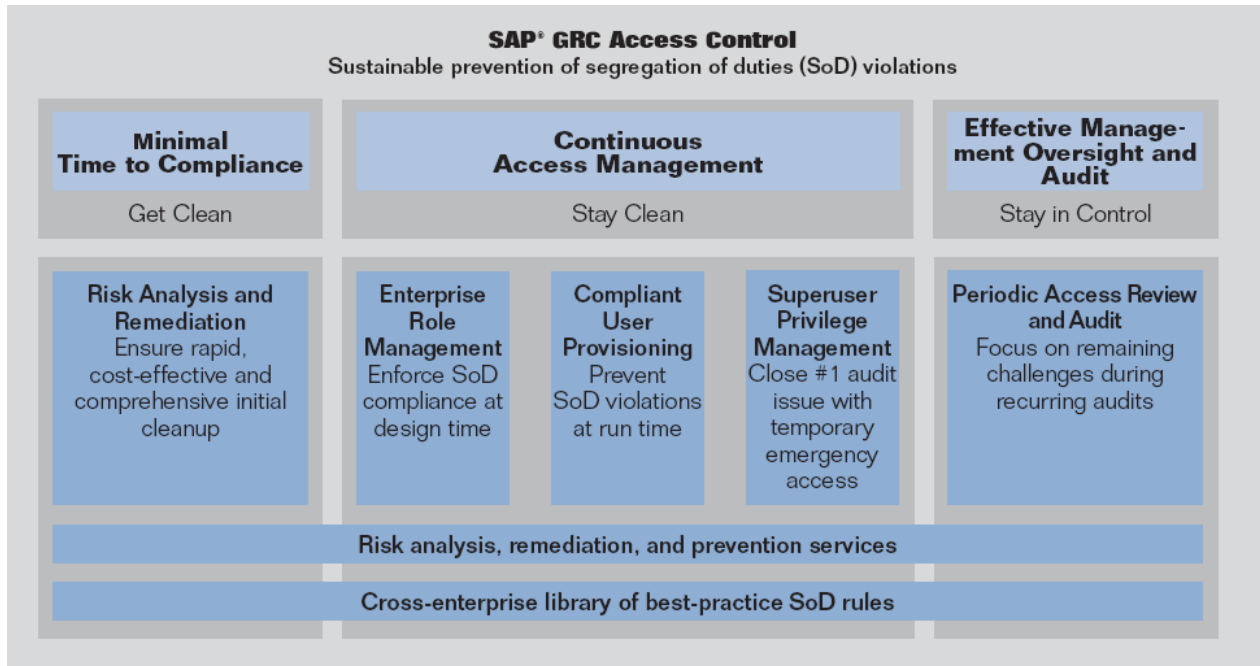
- This application for access and authorization control enables fast, efficient remediation and mitigation of access and authorization risks by automating workflows and enabling collaboration among business and technical users.

### **Reporting**

- The application delivers the reports and role-based dashboards businesses need to monitor the performance of compliance initiatives and to take action as needed.

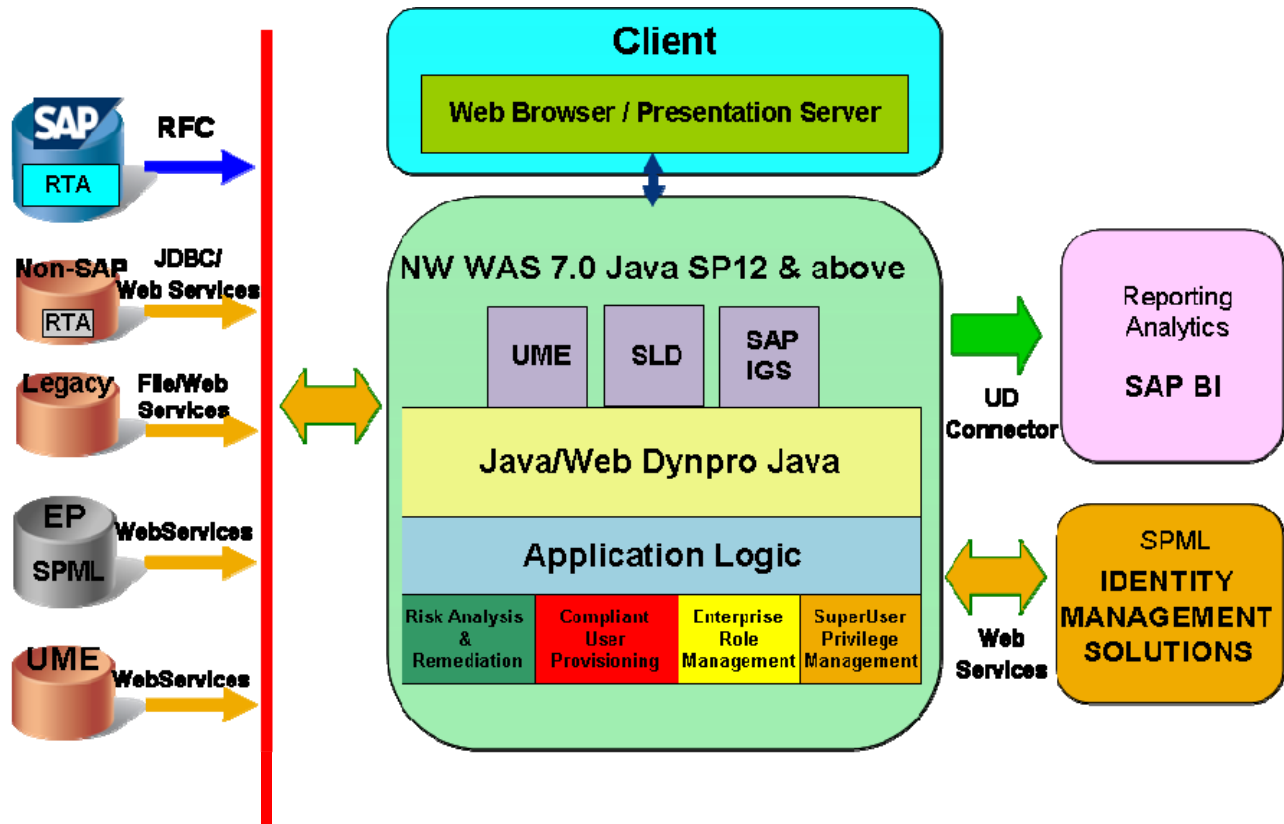
### **Risk prevention**

- Once access and authorization risks have been remediate, only SAP's application for Access Control can prevent new risks from entering a production system. By empowering business users to check for risks in real time and automating user administration, the application makes risk prevention a continuous, proactive process.



### 3. Technical Pre-requisites

SAP GRC Access Control resides on the SAP NetWeaver Platform.



AC5.3 has the following technical requirements:

- Web Application Server (WAS) 700 SP 12 or higher with Internet Graphics Server (IGS) version 700 or higher.
- Target System Minimum Basis Requirements:

Basis Version	Original SP	Revised SP
4.6c	55	44
620	63	26
640	21	9
700	13	6

- AC 5.3 Real-Time Agents (RTAs) can be installed on lower Basis SP levels on if the corresponding Attribute Change Package (ACP) is uploaded to the SAP system. The following notes contain information to download the ACP.
  - 1246567 - AC 5.3 - VIRSANH & VIRSAHR Lower Import Conditions for 4.6C
  - 1247785 - AC 5.3 - VIRSANH & VIRSAHR Lower Import Conditions for 620
  - 1252111 - AC 5.3 - VIRSANH & VIRSAHR Lower Import Conditions for 640
  - 1247361 - AC 5.3 - VIRSANH & VIRSAHR Lower Import Conditions for 700

A full description of the hardware and software requirements can be accessed through the SAP Help Portal by going to <http://help.sap.com/bu/> and clicking on SAP GRC Access Control on the left side of the page.

## 4. Pre-Implementation Preparation

Prior to the technical installation of Access Control, the following items should be discussed and decided:

1. How will the GRC system landscape look?
  - a. SAP GRC recommends a three-tier landscape. A sample landscape diagram can be found by [selecting this link](#).
  - b. SAP GRC recommends a dedicated server for the Access Control components. Please refer to the [installation guide](#) for recommended minimum hardware and software requirements by selecting this link and selecting *SAP BusinessObjects > SAP Solutions for GRC > SAP GRC Access Control* and choosing the appropriate version.
  - c. Please refer to the Sizing Guide for Access Control for recommendations and important factors in determining sizing for your Access Control environment. The sizing guide can be found at <https://service.sap.com/sizing> and then selecting *Solution Life-Cycle Management > Hardware Sizing > Sizing Guidelines > Solutions & Platform > Sizing SAP GRC Access Control*.
2. What should the User Management Engine (UME) use as its user data source?
  - a. The UME provides central user administration for the Access Control capabilities. It administers users and can leverage various data sources as repositories for user data. Additional information on UME data sources can be found in *Application Help* by [selecting this link](#).
  - b. During the technical installation of the Access Control products, the Basis/Java administrator must choose whether to pull the UME user ID and password information from an existing data source, or use the local UME database as its source for user ID and password information.
  - c. Once this decision is made, there are limited data source changes that are supported by SAP. Please see SAP Note 718383 for supported changes to the UME data source.
3. Which target back-end systems will be analyzed by Access Control?
  - a. In Access Control 5.3, Real Time Agents (RTAs) are available for SAP, SAP Enterprise Portal (EP), Oracle Applications, PeopleSoft, and JD Edwards.
  - b. Each back-end system in scope will require RTAs to be installed to facilitate communication between the target back-end systems and front-end Access Control components.

## 5. Post-Installation Steps and Checks

The items in this section should be confirmed prior to completing the post-installation steps for each of the Access Control capabilities. After the Basis team completes the technical installation of Access Control, it is imperative to make sure that all of the items in this section are satisfied before beginning the post-installation process.

### 5.1 Support Package Application

The SAP GRC Access Control installation contains two parts:

1. Java Front-End Package.
2. Access Control Real Time Agents.

Confirm the installation of the latest Support Packages (SP) on both the front-end Access Control capabilities as well as the RTAs on each of the target back-end systems;

#### 5.1.1 Java Front-End Support Packages

The SP level of each front-end Access Control capability can be displayed by logging in and selecting the *About* link in the top right corner of your window.

**SAP GRC Access Control**  
Risk Analysis and Remediation

Welcome Erin Hughes | Help | **About** | Logout

Management View - Risk Violations | Summary as of 08-Oct-2008

**Risk Violations**

Month/Year: 10/2008  
 System: All  
 Analysis Type: User  
 User Group: All  
 Violation Count by: Risk

Go

Number of Users Analyzed: 6,888  
 Total Number of Violations: 298,126

**Risk Violations by Process**

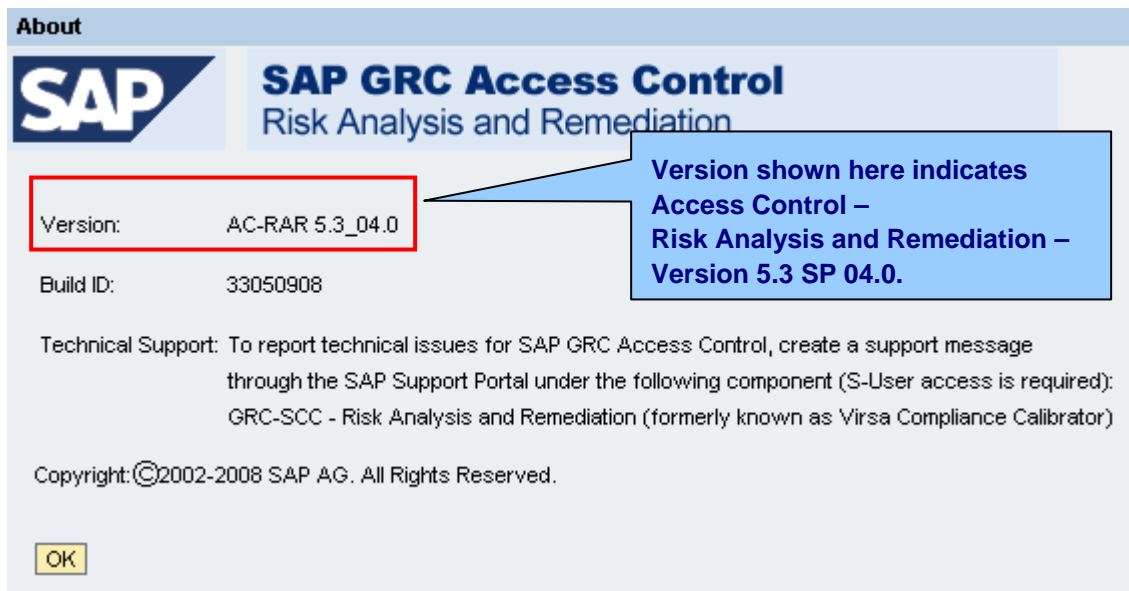
Process	Count	Percentage
APO	20,880	7%
Basis	24,899	8%
CRM	2,472	1%
Consolidation	17,302	6%
Finance	41,774	14%
HR and Payroll	26,958	9%
Materials Management	17,420	6%
Procure to Pay	85,853	29%
Procure to Pay CIS	4	0%
Order to Cash	36,740	12%
EBP and SRM	24,024	8%

**Risk Level Distribution:**

- Low: 96,716
- Medium: 116,117
- High: 173,293
- Critical: 0



Choose *About* in any capability and a new screen will be displayed to show the Support Pack (SP) level of the capability in which you are currently working.



Note: The screenshot above is from Risk Analysis and Remediation. Each Access Control capability has its own SP, so this step should be performed in each capability to ensure all front-end SPs have been applied. The process for checking the SP is the same for each capability.

Use the chart in section 6.2, *Post-Installation Checklist for Basis/Installation Team*, below to document the SP levels of your system to compare to the current SP release levels, which can be checked in the following SAP Notes:

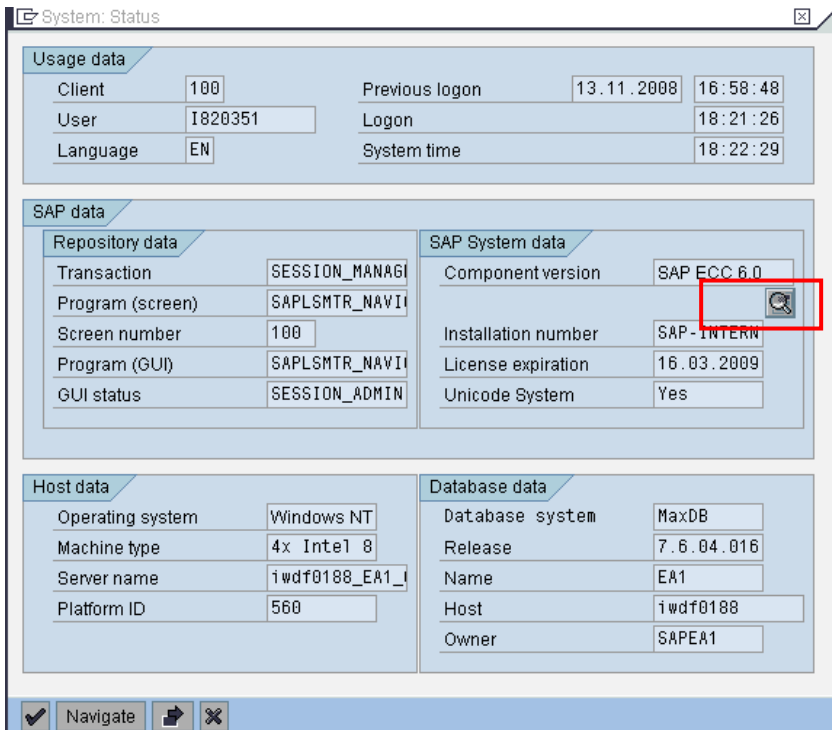
- 1168691 Access Control Launch Pad
- 1168120 Risk Analysis and Remediation
- 168508 Compliant User Provisioning
- 1168121 Superuser Privilege Management
- 1168120 Enterprise Role Management

SAP Notes can be found on the SAP Service Marketplace at <https://websmp106.sap-ag.de/support> > *Help & Support* > *Search for SAP Notes* with the *Application Area* GRC-SAC.

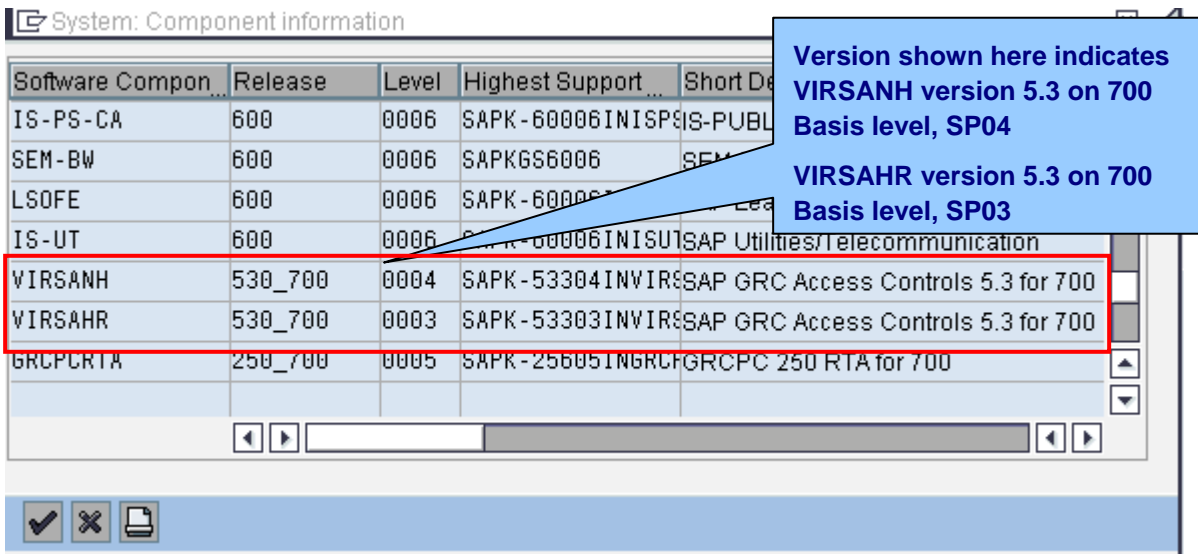
## 5.1.2 Access Control Real Time Agent (RTA) Support Packages

Access Control SAP RTAs are delivered for SAP ERP (HR and non-HR), CRM, SRM and other SAP ABAP systems, as well as SAP Enterprise Portal (EP). If an HR component is installed in the target back-end system, regardless of whether SAP HR is being used, then both HR and non-HR RTAs should be installed. SAP Note 1086823 provides additional information on when to install the Access Control HR or non-HR (NH) RTAs.

The SP level of the ABAP RTAs can be displayed by logging in to the target back-end system and selecting *System* > *Status*. Select the *Search* button to search for the component versions installed.



Scroll to find the Access Control RTAs and the SP level of each RTA.



Access Control RTAs are also available for non-SAP systems. See SAP Note 1076755 for more details.

Note: an RTA is required on each back-end system that you wish to connect to or analyze with Access Control.

Use the chart in section 6.2, *Post-Installation Checklist for Basis/Installation Team*, below to document the SP levels of your systems to compare to the current SP release levels. RTAs for SAP ABAP systems are dependent on the Basis Level, and can be checked in the following SAP Notes:

- 1138015 VIRSANH 530\_46C Support Packages for 46C.
- 1138109 VIRSAHR 530\_46C Support Packages for 46C.
- 1138016 VIRSANH 530\_620 Support Packages for 620.
- 1138020 VIRSAHR 530\_620 Support Packages for 620.

- 1138017 VIRSANH 530\_640 Support Packages for 640 (ECC 500).
- 1138041 VIRSAHR 530\_640 Support Packages for 640 (ECC 500).
- 1138018 VIRSANH 530\_700 Support Packages for 700 (ECC 600).
- 1138042 VIRSAHR 530\_700 Support Packages for 700 (ECC 600).
- 1076755 GreenLight Adapters- Versions of ORA, JDE and PS Supported.

## 5.2 User Accounts and Roles for Connectors

### 5.2.1 Load UME Roles and Assign to Communication User

The UME provides central user administration for the Access Control components. It administers users and can leverage various data sources as repositories for user data. SAP GRC Access Control is delivered with the following UME roles:

- |                           |                  |
|---------------------------|------------------|
| ▪ VIRSA_CC_ADMINISTRATOR  | ▪ READMIN        |
| ▪ VIRSA_CC_REPORT         | ▪ REBusinessUser |
| ▪ VIRSA_CC_SECURITY_ADMIN | ▪ RERoleDesigner |
| ▪ VIRSA_CC_BUSINESS_OWNER | ▪ RESecurity     |
| ▪ AEADMIN                 | ▪ RESuperUser    |
| ▪ AESecurity              | ▪ REConfigurator |
| ▪ AEApprover              | ▪ FF_ADMIN       |

Confirm with the UME administrator that the delivered Access Control roles have been loaded into the UME.

In order for the Access Control capabilities to communicate with each other to perform risk analysis for CUP access requests, modifying roles and other tasks, a user ID, password, and AC administrator rights are required. The following roles should be assigned to a user ID in the GRC UME to allow for communication between the AC front-ends:

- |                          |            |
|--------------------------|------------|
| ▪ VIRSA_CC_ADMINISTRATOR | ▪ READMIN  |
| ▪ AEADMIN                | ▪ FF_ADMIN |

Note: The Access Control [Security Guide](#) also provides a list of authorization requirements in the event that a customer wishes to build a custom role instead of using the default roles delivered with the product.

Note: If new features are delivered within a support package, the delivered roles may be updated with additional security. Therefore, the UME roles should be reloaded after the SP has been applied.

### 5.2.2 ABAP Role Generation and Assignment to Communication User(s)

Each of the Access Control capabilities uses a connector to communicate with the target back-end system(s). Each connector requires a user ID, password, and RFC authorizations to facilitate communication. The following roles should be generated and assigned to a user ID in each target back-end system to allow for communication to Access Control front-ends:

- |                          |                          |
|--------------------------|--------------------------|
| ▪ /VIRSA/CC_DEFAULT_ROLE | ▪ /VIRSA/RE_DEFAULT_ROLE |
| ▪ /VIRSA/AE_DEFAULT_ROLE | ▪ /VIRSA/FF_DEFAULT_ROLE |

Note: The Access Control [Security Guide](#) also provides a list of authorization requirements in the event that a customer wishes to build a custom role instead of using the default roles delivered with the product.

### 5.2.3 LDAP User ID Creation and Assignment of Rights to Read Directory

Compliant User Provisioning can integrate with LDAP systems to pull user details from an LDAP data source, to allow for auto-population of certain fields on a CUP access request. In order to do so, a connector must be created within CUP to facilitate the transfer of data between CUP and the LDAP system(s).

A user ID must be created on the LDAP with rights to read the directory structure to pull information into Compliant User Provisioning.

## 5.3 Performance Tuning

The SAP GRC Regional Implementation Group (RIG) recently published a document titled "*How to Performance Optimize GRC Access Control*" which can be found by [selecting this link](#). Included in this document are important SAP Notes specifically related to Access Control performance, memory and database recommendations, as well as rule set options and recommendations for Risk Analysis and Remediation.

This document should be reviewed by the Java Administrator for optimized Access Control performance. This document should also be reviewed by the Access Control implementation team for suggestions on optimizing the setup of the rule set in Risk Analysis and Remediation.

## 6. Checklists

### 6.1 Pre-Installation Considerations Checklist

AC 5.3 System Landscape				
	Verify/Identify	Details/Decision		
<input type="checkbox"/>	AC Landscape has been identified	Environment	Yes	No
		Sandbox		
		Development		
		Quality		
		Production		
<input type="checkbox"/>	Sizing guide for AC has been reviewed			
<input type="checkbox"/>	Hardware for the AC environment has been procured	Processor Speed: RAM: Hard Disk Space:		
User Management Engine				
	Verify/Identify	Details/Decision		
<input type="checkbox"/>	UME Data Source has been discussed	What will the UME use as its data source?		
Target Back-End Systems				
	Verify/Identify	Details/Decision		
<input type="checkbox"/>	Target back-end systems have been identified for the AC 5.3 sandbox environment	System ID	HR Installed?	CUA System?
<input type="checkbox"/>	Target back-end systems have been identified for the AC 5.3 development environment	System ID	HR Installed?	CUA System?
<input type="checkbox"/>	Target back-end systems have been identified for the AC 5.3 quality assurance environment	System ID	HR Installed?	CUA System?
<input type="checkbox"/>	Target back-end systems have been identified for the AC5.3 production environment	System ID	HR Installed?	CUA System?

## 6.2 Post-Installation Checklist for Basis/Installation Team

AC5.3 Deployment			
	Verify/Identify	Description	
<input type="checkbox"/>	AC 5.3 files have been deployed and reflect the latest Support Package	<b>AC Component</b>	<b>Current SP</b>
		AC Launch Pad	
		RAR	
		CUP	
		ERM	
		SPM	
<input type="checkbox"/>	RTAs have been installed on all target back-end systems and agree with the front-end SP level	<b>RTA</b>	<b>Current SP</b>
		VIRSANH	
		VIRSAHR	
		Enterprise Portal	
		Oracle Applications	
		PeopleSoft	
<input type="checkbox"/>	Internet Graphics Server (IGS) is running		
<input type="checkbox"/>	NetWeaver J2EE Server is running		
<input type="checkbox"/>	Data Supplier Bridge is running		
<input type="checkbox"/>	SLD Connection (if applicable) has tested successfully		
<input type="checkbox"/>	JCo Connections (if applicable) have been tested and pinged successfully		
<input type="checkbox"/>	Background Daemon is Running		
<input type="checkbox"/>	Analysis Daemon is Running		
<input type="checkbox"/>	Delivered AC 5.3 UME Roles have been uploaded into the UME; AC Communication User has been created and assigned Admin roles for each AC capability.	User ID:	
		Password:	
<input type="checkbox"/>	Delivered AC 5.3 Default ABAP roles have been generated in each target back-end system; AC Communication User has been created and assigned Default Roles for each AC capability.	User ID:	
		Password:	

<input type="checkbox"/>	LDAP user ID has been created with rights to read the directory (if LDAP will be used as a data source for Compliant User Provisioning).	User ID: Password:
<input type="checkbox"/>	CC5.3 Messages.txt file has been uploaded into Risk Analysis and Remediation.	
<input type="checkbox"/>	The following files have been uploaded into Compliant User Provisioning: AE_init_append_data.xml AE_init_append_data_ForSODUARReview.xml AE_init_clean_and_insert_data.xml AE_init_append_data_CC.xml AE_init_append_data_RE.xml	
<input type="checkbox"/>	The following files have been uploaded into Enterprise Role Management: RE_init_append_data.xml RE_init_clean_insert_data.xml RE_init_methodology_data.xml	
<input type="checkbox"/>	"How to Performance Optimize GRC Access Control" guide has been reviewed and suggested performance optimization settings applied	SAP Notes applied after reviewing the "How to Performance Optimize GRC Access Control" guide (List all for change control purposes):

## 6.3 Post-Installation Checklist for Implementation Consultants

AC5.3 Deployment			
	Verify/Identify	Description	
<input type="checkbox"/>	AC 5.3 files have been deployed and reflect the latest Support Package	<b>AC Component</b>	<b>Current SP</b>
		AC Launch Pad	
		RAR	
		CUP	
		ERM	
		SPM	
<input type="checkbox"/>	RTAs have been installed on all target back-end systems and agree with the front-end SP level	<b>RTA</b>	<b>Current SP</b>
		VIRSANH	
		VIRSAHR	
		Enterprise Portal	
		Oracle Applications	
		PeopleSoft	
<input type="checkbox"/>	Initial Data Load Files have been imported into the relevant capabilities	Verify that Basis has loaded the following data files into the relevant capability: <b>Compliant User Provisioning:</b> AE_init_append_data.xml AE_init_append_data_ForSODUARReview.xml AE_init_clean_and_insert_data.xml AE_init_append_data_CC.xml AE_init_append_data_RE.xml <b>Enterprise Role Management:</b> RE_init_append_data.xml RE_init_clean_insert_data.xml RE_init_methodology_data.xml	



## 7. Post-Installation Steps by Capability

Note: The post-installation steps below for each capability are intended to provide an overview of key steps to for a basic installation. These steps are not all-inclusive and implementation consultants should refer to the AC 5.3 *Configuration Guide* for additional information and features.

### 7.1.1 Risk Analysis and Remediation

Risk Analysis and Remediation Configuration Settings		
	Step	Description
<input type="checkbox"/>	Define target back-end systems	Define the target back-end systems for each instance of Risk Analysis and Remediation. Keep in mind that the Connector names must be consistent across the AC capabilities to allow for communication between the products. If CUA is being targeted for provisioning in CUP, the Connector name must be the same as the Logical System ID of each system. For more information on Connector requirements, see the AC 5.3 <i>Configuration Guide</i> .
<input type="checkbox"/>	Consider use of Logical System	A Logical System is grouping of two or more physical systems to allow you to maintain rules against one system grouping instead of each physical system. Logical systems reduce the time and system resources required to maintain rule sets by avoiding identical rule sets for multiple systems.
<input type="checkbox"/>	Define Master User Source	The Master User Source specifies the primary system where Risk Analysis and Remediation obtains user data. Not all users must be defined in the Master User Source; it is just the initial source for retrieving basic user information, such as name and user group.
<input type="checkbox"/>	Upload Static Text	The system uses descriptive text to complete the report output and provide the text descriptions for technical objects, such as actions and permissions.
<input type="checkbox"/>	Upload Authorization Objects	The system uses authorization object data to provide default objects for the rule architect when building functions.
<input type="checkbox"/>	Create Rules using Rule Upload (Consider Logical Systems)	Risk Analysis and Remediation is delivered with rules for SAP ERP, APO, CRM, and SRM systems; Oracle Applications; PeopleSoft; and JD Edwards. These rules are intended to be used as a starting point, and should be customized for each individual customer.  Note: When upgrading AC, do not reload the rule set. Doing so may overwrite any customization of the rule set.
<input type="checkbox"/>	Schedule Initial Background Jobs	After generating the rule set, schedule synchronization with back-end systems, run batch risk analysis, and update management reports.

Risk Analysis and Remediation Additional Features		
<input type="checkbox"/>	Supplementary Rules	<p>Supplementary Rules can be used to eliminate 'false positives' by adding an additional check when running Segregation of Duties risk analysis.</p> <p>If the system reports conflicts for actions the user is already restricted from performing due to an additional check performed against an SAP table, you can define supplemental rules to include or exclude this user.</p>
	Organizational Rules	<p>Organizational Rules can be used to eliminate 'false positives' by adding an additional check when executing Segregation of Duties risk analysis.</p> <p>If the system reports conflicts for actions the user is already restricted from performing due to an additional check performed against an SAP organizational value, you can identify and remove that violation.</p>
	Mitigating Controls	Mitigating controls can be defined and assigned to users, roles, profiles, or HR objects within Risk Analysis and Remediation to mitigate risks that cannot be removed by modifying access.
	Alerts	Alerts can be defined and generated to report on usage of critical actions, conflicting actions, and execution of mitigating controls associated with SAP transactions within Risk Analysis and Remediation.

## 7.1.2 Compliant User Provisioning

Compliant User Provisioning Application Configuration Settings		
	Step	Description
<input type="checkbox"/>	Define target back-end systems	Define the target back-end systems for each instance of Compliant User Provisioning. Keep in mind that the Connector names must be consistent across the AC capabilities to allow for communication between the products. If CUA is being targeted, the Connector name must be the same as the Logical System ID of each system. For more information on Connector Requirements see the AC 5.3 <i>Configuration Guide</i> .
<input type="checkbox"/>	Field Mapping	Field mapping should be completed if using LDAP connectors for user data and user details data sources, or for provisioning from Access Request fields to User Master Record fields.
<input type="checkbox"/>	Define system to be used as authentication source	When users sign on to CUP to create or submit requests on behalf of others, this system will be used to authenticate their user ID and password.
<input type="checkbox"/>	Define system to be used as User Data Source	Define the User Search Data Source, which is where Compliant User Provisioning searches for existing user IDs.

<input type="checkbox"/>	Define system to be used as User Details Data Source	Define the User Details Data Source, which is where Compliant User Provisioning searches for additional user data such as phone number, e-mail address, manager, etc.  The User Details Data Source does not have to be the same as the User Search Data Source. In CUP 5.3, you can configure multiple User Details Data Sources.
<input type="checkbox"/>	Define Number Ranges	Requests in Compliant User Provisioning are identified through a unique number range. You use the Number Ranges configuration option to define this range.
<input type="checkbox"/>	Define SMTP Server	Compliant User Provisioning interacts with approvers and, if configured to do so, other interested parties via email. For this reason, you must identify the SMTP server to be used to send email notifications.
<input type="checkbox"/>	Define Change Log Requirements	In Compliant User Provisioning 5.3, you can configure a change log to capture any changes users make to configuration parameters.
<b>Compliant User Provisioning Workflow Configuration Settings</b>		
	<b>Step</b>	<b>Description</b>
<input type="checkbox"/>	Request Types	You configure the request type(s) that are available for selection during request creation. The Request Type configuration specifies what actions are performed on the processing of that request type.
<input type="checkbox"/>	Priorities	You define a priority for each request type to indicate priority for the reviewers of the request. The priority can also be used as a workflow attribute.
<input type="checkbox"/>	Employee Type	You configure the employee types available for selection during request creation. The Employee Type can also be used as a workflow attribute.
<input type="checkbox"/>	Service Levels	You configure expected service levels for workflow types dependent on the attributes of the request. Service level reporting is available to generate performance reports.
<input type="checkbox"/>	Initiator/Approver Determinator/Stage/Path	Initiators, Approver Determinators, Stages, and Paths are all components of workflow in Compliant User Provisioning. They must be defined in order for requests to flow through the system.
<input type="checkbox"/>	Detour/Fork Escape Route Paths	Detour Paths, Fork Paths, and Escape Routes allow a request to take an alternate approval route when conditions are satisfied for a request.
<input type="checkbox"/>	Email Reminder/Escalations	Emails can be configured to communicate with users, requestors, managers, and approvers to inform them of request progress, in addition to letting them know when a request requires their attention. Configuration for whether an initial password is to be sent in emails for new access is also found in the Email Reminder section.
<input type="checkbox"/>	User Defaults	User defaults allow you to link data fields that are automatically set for newly created users based upon information on requests or roles.

<b>Compliant User Provisioning Role Mapping</b>		
	<b>Step</b>	<b>Description</b>
<input type="checkbox"/>	Role Attribute Mapping	Role Attributes can be assigned to roles to help a requestor find the desired roles, as well as to facilitate the workflow functionality. When role attributes are assigned to roles, they help a user select roles during request creation by filtering on these attributes.  Note: Role Attributes in Compliant User Provisioning should be consistent with common Role Attributes in Enterprise Role Management.
<input type="checkbox"/>	Role Approver Assignment	You can define approvers in a variety of places based on the workflow approver choices.
<input type="checkbox"/>	Default Roles	Default Roles allows for the automatic assignment of roles to a request based upon the attributes selected by the requestor.
<input type="checkbox"/>	Role Mapping	Role Mapping allows for the assignment of additional roles to specific systems depending on the selected role in the request.
<b>Compliant User Provisioning Additional Features</b>		
<input type="checkbox"/>	User Access Review	User Access Review is an automated feature that allows designated approvers (Manager or Role Approver) to review access on a periodic basis and take corrective actions.
<input type="checkbox"/>	Segregation of Duties Review	Segregation of Duties Review is an automated feature that allows designated approvers (Manager or Risk Owner) to review risk violations on a periodic basis and take corrective actions.
<input type="checkbox"/>	Mitigation Reaffirm Review	Mitigation Reaffirm Review is an automated feature that allows designated mitigating control owners to review mitigating controls on a periodic basis for pertinence.
<input type="checkbox"/>	Role Reaffirm	Role Reaffirmation is an automated feature that allows designated Role Approvers to review access to the roles they are responsible for on a periodic basis and approve or reject that access. The Role Reaffirmation option is similar to User Access Review with Role Approver with the exception that Role Reaffirmation entails configuring the reaffirm date on roles.
<input type="checkbox"/>	HR Triggers	HR Triggers is a configuration option that allows for the creation of rules in Compliant User Provisioning based upon actions taken in a back-end SAP system which, when satisfied, create requests automatically in Compliant User Provisioning.

### 7.1.3 Enterprise Role Management

Enterprise Role Management Application Configuration Settings		
	Step	Description
<input type="checkbox"/>	Define miscellaneous system configuration	Miscellaneous Configuration includes definitions for overall Enterprise Role Management system parameters.
<input type="checkbox"/>	Define target back-end systems	Define the target back-end systems for each instance of Enterprise Role Management. Keep in mind that the Connector names must be consistent across the AC capabilities to allow for communication between the products. If CUA is being targeted for provisioning in CUP, the Connector name must be the same as the Logical System ID of each system. For more information on Connector Requirements see the AC5.3 Configuration Guide.
<input type="checkbox"/>	Define System Landscape	The system landscape includes configuration of systems where role definition, creation, testing, and risk analysis are performed.
<input type="checkbox"/>	Schedule Initial Background Jobs	Schedule the initial transaction/object/field sync, activity value sync, and org value sync.
<input type="checkbox"/>	Define Methodology	The methodology is the overall role creation process, which guides you through the process of defining, generating, and testing a role during role creation.
<input type="checkbox"/>	Define Naming Convention	Naming conventions can be created to enforce role and profile naming standards during the role creation process. Naming conventions are specific to a system landscape and role type.
<input type="checkbox"/>	Define Role Attributes	<p>Role Attributes are categories that can be assigned to roles to help a requestor find the desired roles, as well as to facilitate the workflow functionality. When role attributes are assigned to roles, they help a user select roles during request creation by filtering on these attributes in Compliant User Provisioning.</p> <p>Note: Role Attributes in Enterprise Role Management should be consistent with common Role Attributes in Compliant User Provisioning.</p>

#### 7.1.4

## 7.1.5 Superuser Privilege Management

<b>Superuser Privilege Management ABAP Configuration Settings</b>		
	<b>Step</b>	<b>Description</b>
<input type="checkbox"/>	Create Remote Function Call	Configure a remote function call (RFC) destination to call an RFC-enabled function module. Superuser Privilege Management uses this RFC each time a Firefighter ID logs on and creates a new session.
<input type="checkbox"/>	Define Background Jobs	Define the Firefighter background job, which monitors the use of Firefighter IDs and records logon events and transaction use.
<input type="checkbox"/>	Define Configuration Parameters	Configuration parameters define role-based and ID-based activities, mail preferences, and report preferences.
<input type="checkbox"/>	Configure Email Parameters	Define email configuration parameters for when notifications should be sent for activities performed in Firefighting sessions.
<input type="checkbox"/>	Define Reason Codes	Reason codes describe each task that a Firefighter expects to perform.
<input type="checkbox"/>	Create and define Firefighter IDs, Owners, Controllers, and Firefighters	Create and define Firefighter IDs, Owners, Controllers, and Firefighters, which are the key users of the Superuser Privilege Management capability.
<b>Superuser Privilege Management NetWeaver Configuration Settings</b>		
<input type="checkbox"/>	Define target back-end systems	Define the target back-end systems for each instance of Superuser Privilege Management. Keep in mind that the Connector names must be consistent across the AC capabilities to allow for communication between the products. If CUA is being targeted for provisioning in CUP, the Connector name must be the same as the Logical System ID of each system. For more information on Connector Requirements see the AC5.3 Configuration Guide.

## 8. Related Content

[Access Control Installation and Configuration Guides](#)

[Access Control Application Help](#)

[Preferred Practices for GRC Access Control](#)

[How to Performance Optimize Access Control 5.3](#)

[GRC Forum](#)

## 9. Copyright

© Copyright 2009 SAP AG. All rights reserved.

No part of this publication may be reproduced or transmitted in any form or for any purpose without the express permission of SAP AG. The information contained herein may be changed without prior notice.

Some software products marketed by SAP AG and its distributors contain proprietary software components of other software vendors.

Microsoft, Windows, Outlook, and PowerPoint are registered trademarks of Microsoft Corporation.

IBM, DB2, DB2 Universal Database, OS/2, Parallel Sysplex, MVS/ESA, AIX, S/390, AS/400, OS/390, OS/400, iSeries, pSeries, xSeries, zSeries, z/OS, AFP, Intelligent Miner, WebSphere, Netfinity, Tivoli, Informix, i5/OS, POWER, POWER5, OpenPower and PowerPC are trademarks or registered trademarks of IBM Corporation.

Adobe, the Adobe logo, Acrobat, PostScript, and Reader are either trademarks or registered trademarks of Adobe Systems Incorporated in the United States and/or other countries.

Oracle is a registered trademark of Oracle Corporation.

UNIX, X/Open, OSF/1, and Motif are registered trademarks of the Open Group.

Citrix, ICA, Program Neighborhood, MetaFrame, WinFrame, VideoFrame, and MultiWin are trademarks or registered trademarks of Citrix Systems, Inc.

HTML, XML, XHTML and W3C are trademarks or registered trademarks of W3C®, World Wide Web Consortium, Massachusetts Institute of Technology.

Java is a registered trademark of Sun Microsystems, Inc.

JavaScript is a registered trademark of Sun Microsystems, Inc., used under license for technology invented and implemented by Netscape.

MaxDB is a trademark of MySQL AB, Sweden.

SAP, R/3, mySAP, mySAP.com, xApps, xApp, SAP NetWeaver, and other SAP products and services mentioned herein as well as their respective logos are trademarks or registered trademarks of SAP AG in Germany and in several other countries all over the world. All other product and service names mentioned are the trademarks of their respective companies. Data contained in this document serves informational purposes only. National product specifications may vary.

These materials are subject to change without notice. These materials are provided by SAP AG and its affiliated companies ("SAP Group") for informational purposes only, without representation or warranty of any kind, and SAP Group shall not be liable for errors or omissions with respect to the materials. The only warranties for SAP Group products and services are those that are set forth in the express warranty statements accompanying such products and services, if any. Nothing herein should be construed as constituting an additional warranty.

These materials are provided "as is" without a warranty of any kind, either express or implied, including but not limited to, the implied warranties of merchantability, fitness for a particular purpose, or non-infringement.

SAP shall not be liable for damages of any kind including without limitation direct, special, indirect, or consequential damages that may result from the use of these materials.

SAP does not warrant the accuracy or completeness of the information, text, graphics, links or other items contained within these materials. SAP has no control over the information that you may access through the use of hot links contained in these materials and does not endorse your use of third party web pages nor provide any warranty whatsoever relating to third party web pages.

SAP NetWeaver "How-to" Guides are intended to simplify the product implementation. While specific product features and procedures typically are explained in a practical business context, it is not implied that those features and procedures are the only approach in solving a specific business problem using SAP NetWeaver. Should you wish to receive additional information, clarification or support, please refer to SAP Consulting.

Any software coding and/or code lines / strings ("Code") included in this documentation are only examples and are not intended to be used in a productive system environment. The Code is only intended better explain and visualize the syntax and phrasing rules of certain coding. SAP does not warrant the correctness and completeness of the Code given herein, and SAP shall not be liable for errors or damages caused by the usage of the Code, except if such damages were caused by SAP intentionally or grossly negligent.

### Disclaimer

Some components of this product are based on Java™. Any code change in these components may cause unpredictable and severe malfunctions and is therefore expressly prohibited, as is any decompilation of these components.

Any Java™ Source Code delivered with this product is only to be used by SAP's Support Services and may not be modified or altered in any way.