

MHH: Improving Patient Information Protection with a UI Logging Solution from SAP



Organization

Medizinische Hochschule Hannover (MHH) (Hannover Medical School)

Headquarters

Hannover, Germany

Industry

Healthcare

Products and Services

Education, research, patient treatment

Employees

7,731 full-time positions

Web Site

www.mh-hannover.de

Objectives

- Log all reading access to medical data and investigate where applicable
- Ensure confidentiality of patient information and treatment data
- Avoid unauthorized access and access that is unrelated to tasks
- Fulfill legal and internal data security requirements even more efficiently

Why user interface (UI) logging solutions from SAP

- MHH already using numerous SAP® solutions
- Software that runs in the background
- Reporting functions that support data analysis
- Rollout that was finalized within a few weeks without system downtime
- No negative impact on system performance

Benefits

- Access that can be monitored on an ad hoc basis
- Ability to check specific suspicious cases
- Tracking of unauthorized access to reduce it in the long term
- Heightened awareness of data security
- Better data security, boosting patient and employee trust

Future plans

Considering an expansion of the UI logging solution to patient master data and parts of financial management, following the positive experience in the medical sector of the organization

Efficient

Realization of data privacy objectives

Faster

Reaction to data abuse

More

Trust among patients and employees



“If a cardiologist, for example, accesses data from oncology, that can be justified – or not. Today, we are able to identify such activities, check them and take the appropriate measures if necessary.”

Tatjana Neitz-Kluge, Project Manager, Medizinische Hochschule Hannover

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