

Crystal Reports 8.0

Installing the Report Viewer for Netscape Plug-in

Overview

This document provides a step-by-step procedure for installing the Report Viewer for Netscape Plug-in that ships with Crystal Reports 8.

This Technical Brief is intended mainly for end-users who may not be familiar with Crystal Reports Web Reporting and the procedure for installing one of the Report Viewers.

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Introduction

The Report Viewer for Netscape Plug-in is intended for end-users using Netscape web browsers to view reports over the web using ActiveX technology.

The Report Viewer for Netscape Plug-in supports Netscape Navigator 3.0 and higher, although it is recommended to use Netscape Navigator 4.5 or higher.

Installing the Report Viewer for Netscape Plug-in

To install the Report Viewer for Netscape Plug-in, you must first specify that this Report Viewer is to be used. To specify the use of the Netscape Plug-in viewer, use the URL command “init=nav_plugin” and append it to the end of the URL address to the report, like this:

http://<report URL>?init=nav_plugin

An example of a full URL address to a report using the Report Viewer for Netscape Plug-in would be:

```
http://localhost/scrreports/General%20Business/Employee%20Profile.rpt?init=nav_plugin
```

Once the Plug-in Viewer has been requested, the end-user will be prompted to install the Report Viewer.

CAUTION

This command will only work when it is specified in a Netscape browser. If this command is specified in an Internet Explorer browser, an error will occur.

To install the Report Viewer for Netscape Plug-in on a client computer

1. Once the request has been made for the Report Viewer for Netscape Plug-in, a page will display in your browser that contains a light blue puzzle-like icon. Click the icon to begin the installation.
2. The **Plug-in Not Loaded** dialog box appears, asking “What would you like to do?”. Click **Get the Plug-in**.
3. An HTML page called “Seagate Crystal Report Viewer – Netscape Plug-in” will load. To continue, click the link [Get the Crystal Report Viewer Netscape Plug-in](#).
4. You will now be prompted to save a file called Npviewer.exe. Save this file anywhere on your machine, preferably in the c:\TEMP directory.
5. Once the file has finished saving, close all open Netscape browsers.
6. Locate Npviewer.exe in the folder where you saved it. Double-click this file to install the plug-in.
7. The installation process will now begin. You will be prompted to choose the installation folder. Leave this as the default choice, then click **Continue**.
 - If you are prompted with the message “The specified output folder does not exist. Create it?”, click **Yes**. This creates the directory called **C:\Windows\Temp\npviewer**.
8. The **Welcome** dialog appears. Click **Next**.
9. Click **Finish** to complete the setup.
10. Start Netscape.
11. Browse to the report again, specifying the Report Viewer for Netscape Plug-in. For example, you will browse to:

```
http://localhost/scrreports/General%20Business/Employee%20Profile.rpt?init=nav_plugin
```

The report will now display successfully using the Report Viewer for Netscape Plug-in.

NOTE

Once you have successfully installed the Report Viewer for Netscape Plug-in, you can safely delete the temporary directory created during

	installation. This directory is C:\Windows\Temp\npviewer\ .
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Contacting Crystal Decisions for Technical Support

We recommend that you refer to the product documentation and that you visit our Technical Support web site for more resources.

Self-serve Support:

<http://support.crystaldecisions.com/>

Email Support:

<http://support.crystaldecisions.com/support/answers.asp>

Telephone Support:

<http://www.crystaldecisions.com/contact/support.asp>