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Crystal Reports 2008

FixPack 2.8 Known Issues and Limitations

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About these Known Issues and Limitations

This FixPack can only be applied on top of Crystal Reports 2008 SP2. If this FixPack is applied to one machine or product, it must be applied to all machines and products in your deployment. A separate FixPack is available for each BusinessObjects product that has a standalone installation. For a full list of FixPacks, see the BusinessObjects XI 3.1 FixPack Installation and Deployment Guide.

This FixPack is neither intended for BusinessObjects Edge Series 3.0 nor for BusinessObjects Edge Series 3.1 and should not be installed on top of those releases.

Intended for anyone involved in installing, configuring, administering or supporting users of Crystal Reports 2008 FixPacks, these release notes contain important information about known issues and limitations in this software.

Please read the entire document before installing your Business Objects software. The issues in this document are divided into sections by FixPack number. Issues reported in a FixPack apply to all subsequent FixPacks unless otherwise stated. Within each FixPack section, issues are sorted in ascending order by ADAPT tracking number.

This document is just one in a set of documents bundled with this release.

For information on	See
Software issues that have been fixed with this release	FixPack Fixed Issues document available here: http://service.sap.com/patches (for all products but Crystal Reports). On the Downloads page, click on the Info link to access the file. http://www.sdn.sap.com/irj/sdn/businessobjects-downloads (for Crystal Reports)
Supported hardware and software for use with this release Note: Before deploying this or any other Business Objects software offering, check this document for the latest information on third-party support	Supported Platforms document available here: http://service.sap.com/bosap-support (for all products but Crystal Reports) http://www.sdn.sap.com/irj/sdn/businessobjects-articles (for Crystal Reports)
Product Documentation	To display, print and download documents and manuals in PDF format, see the "Product Guides" section of http://service.sap.com/bosap-support

Known Issues and Limitations for Crystal Reports 2008 FixPack 2.1

ADAPT01280494

Crystal Reports .NET runtime redistribution MSI and merge modules are unavailable

Because the Crystal Reports .NET runtime redistribution MSI and merge modules are unavailable in FixPack 2.1, the following deployment features will be unavailable on Crystal Reports .NET XI Release 3.0:

- ClickOnce in Visual Studio 2005 and Visual Studio 2008.
- The build customized setup package, which uses the Crystal Reports .NET runtime merge module.
- The build customized setup project, which uses the Crystal Reports .NET runtime MSI in Visual Studio 2005 and Visual Studio 2008.

The runtime redistribution MSI and merge modules will be added to FixPack 2.2, and these features will be available then.

Also, it is recommended that users avoid deploying new Crystal Reports .NET applications to an earlier Crystal Reports .NET environment (SP2 or SP1) if the new applications have been built using FixPack 2.1.

Updating Visual Studio runtime libraries for latest security fix

Due to a security fix in ADAPT01280494, this patch may update the Visual Studio runtime libraries on the system. For more information, see Microsoft Knowledge Base article 973544. <http://support.microsoft.com/kb/973544/>

Known Issues and Limitations for Crystal Reports 2008 FixPack 2.2

ADAPT01320579

Virtual Directory in IIS to "crystalreportviewers12" not be created automatically in earlier .NET Framework

In a Windows environment using Microsoft .Net Framework 1.1 and IIS, the Crystal Reports .NET runtime installer and setup package fails to create a virtual directory in IIS that points to the files being installed. The setup package is built by the Crystal Reports .NET runtime redistribution merge module. The viewer files are installed to the following directory: "Program Files\Business Objects\crystalreportviewers12". You will need to manually create a virtual directory in IIS that points to "Program Files\Business Objects\crystalreportviewers12".

This problem will not happen with Microsoft .Net Framework 2.0 or higher.