# SAP Sourcing/CLM Webcast Series On Demand/Hosting Migration Options

SAP Sourcing/CLM Center of Excellence Nov 14, 2014



## SAP Sourcing / CLM 2014 Webcast Series



#### Goal

- Spread the knowledge about SAP Sourcing
- Build and leverage the SAP Sourcing community



#### **Audience**

- SAP Consulting and Field Services
- Partner Consulting
- SAP Sourcing Customers



### **Upcoming Webcast**

December: SAP CLM New Workflow Editor

## Background (1 of 2)

- The SAP Sourcing/CLM product comes with 3 deployment options:
  - 1. Software-as-a-Service; or "on-demand/SaaS";
  - Perpetual license in a SAP-hosted deployment
  - 3. Perpetual license in an *on-premise* deployment behind the customer's own firewall
- Ariba's procurement suite is the de-facto cloud offering, so that SAP Sourcing
   OnDemand and all hosted deployments will terminate effective Dec. 2015.
- SAP's procurement suite is the de-facto on-premise offering, so SAP continues selling and supporting the SAP Sourcing/CLM on-premise solution;
- Current SAP Sourcing OD and hosted customers have the option to extend any existing engagements until December 31st, 2015;

(formal customer announcement from Rob Enslin)



## Background (2 of 2)

- <u>Migration options</u> SAP Sourcing OnDemand/hosted customers can:
  - 1. Move to the Ariba portfolio of cloud applications;
  - 2. Move to SAP Sourcing/CLM license/on-premise;
  - 3. Or.. deploy their SAP Sourcing/CLM license with a hosting partner of their choice.

## Agenda

## 4 Questions about Migration options.



What does the migration to Ariba option look like?



What If I decide to use a hosting partner?



What are the considerations in a migration to on-premise?



Next Steps / Option comparisons?

### **Question 1:**

What does the Ariba migration option look like?



>> Best fit: Want to maintain subscription based model.

## SAP Sourcing OD -> Ariba OD migration

## Sourcing OD -> Ariba OD migrations are <u>(re-)implementations that follow</u> <u>Ariba's standard onboarding process</u> with special consideration of:

- data extraction out of legacy systems in this case an SAP source system;
- replicating any existing back-end integration

## Any <u>transition assistance must be scoped into a customer's onboarding</u> engagement – some considerations:

- Sourcing OD data objects map to either standard or custom Ariba data objects. These can either be uploaded or must be manually re-created;
- Low data volume? Manual extraction/downloads may be sufficient;
- Data extraction is a project to:
  - help the customer determine what data needs to be extracted;
  - create the scripts/programs to generate extracts and agree on cutover;
  - provide the data on a hard drive and send via secure shipments
- 4. SAP Field Services has this expertise

### **Question 2:**

What If I decide to use a hosting partner?



>> Best fit: Want to maintain current functionality and customizations leverage existing license, but do not want to build new infrastructure.

## SAP Sourcing OD / Hosted → Hosting Partner

## SAP is currently working with AT&T and Secure24 as preferred hosting partners for this migration activity.

### SAP Sourcing/CLM Hosted -> Hosting Partner migrations consist of:

- 1. Choosing a hosting partner and scheduling the test / final migrations with SAP hosting.
- 2. Migrating a database copy from the SAP datacenter to the new hosting partner.
- 3. This is very similar to an on-premise migration with all the infrastructure work carried out by the hosting partner.

### **SAP Sourcing/CLM OD -> Hosting Partner migrations consist of:**

- 1. Obtaining proper licenses for the application, DB and any middleware.
- 2. Choosing a hosting partner and scheduling the test / final migrations with SAP hosting.
- 3. Migrating a database copy from the SAP datacenter to the new hosting partner.
- 4. This is very similar to an on-premise migration with all the infrastructure work carried out by the hosting partner.

### **Question 3:**

What are the considerations in a migration to on-premise?



>>Best fit: I want to maintain my existing implementation, I have all the expertise to host this application in house.

## SAP Sourcing /CLM Hosted -> On Premise

## Hosted->OP migration is a known process that has been done successfully several times.

- In most cases, SAP CoE has been involved in some capacity.
- Project durations have ranged between 3-4 months 1.2 years.
- Variance in project complexity is due to the size, complexity and quantity of the landscapes. In addition, migration of user accounts can prove to be a sticking point with customer security teams.
- Typically a dry run of the individual process is proven with the Development / QA landscape.
- Typically able to migrate a Production instance over a long weekend.
- We suggest SAP involvement (consulting) to ensure a smooth migration

## Migration From Hosted To On-Premise Deployment Preparation: Prerequisites

### **Prerequisites**

- Must be a licensed SAP Sourcing customer
- Must be on a release in maintenance
- Must be running on Oracle

#### **General Considerations**

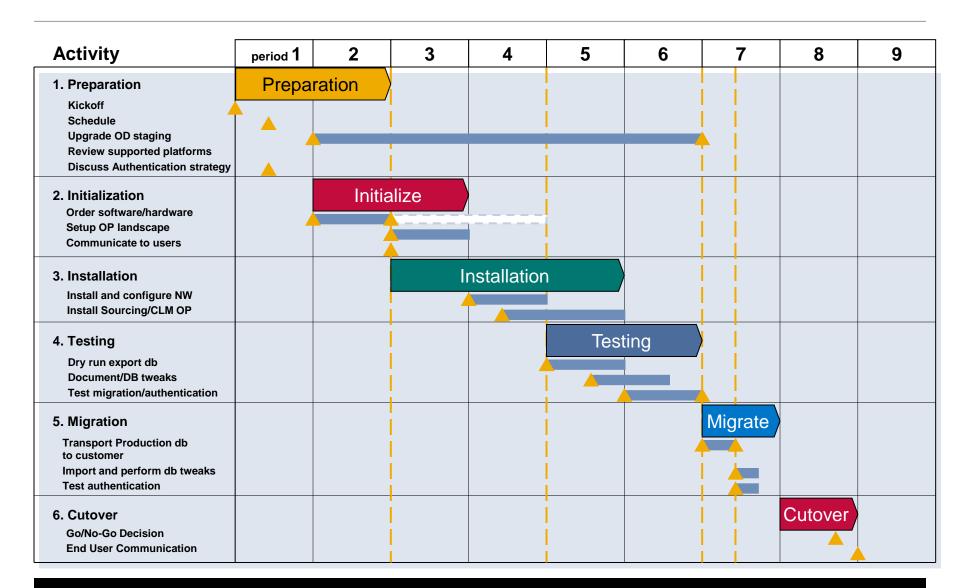
- It is required that the On-Premise version be the same as the Hosted version (including patch level)
- SAP Sourcing / CLM user authentication strategy
- Optional services : Optimizer, Contract Generation, ERP/SRM integration
- Migrate from the Hosted Oracle system to an On-Premise Oracle system; there are no conversions to other database platforms.
- Integration Projects need special coordination to ensure no lost changes on cutover.

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#### Process -

**Production Final Migration Preparation** Initialization **Testing** Cutover preparation Provision Hardware and Shut down On-Demand Documented process Communication Documentation Production installation / Hosted system Software Transport production Test migrated systems Plan Communication Prerequisites **Build Sandbox** End Users database to customer Import Database Final preparations Database export -dry Release Strategy configure per final SAP Hosting run before migration Test user authentication document mechanisms General Considerations Go/No go decision Datapump import Installation and Initial setup of NetWeaver and Sourcing production Landscape Deploy application Remap cluster **Declaring Intent** information Software Download Authentication

## SAP Sourcing Hosted/OD -> SAP Sourcing OP migration



### **Question 4:**

Next Steps & Option comparisons?



>> Determine which option is best for your particular implementation. Contact your client partner and arrange for a call to get the process started.

>> SAP currently has 2 partners we are actively introducing to our hosted/OD customers. We will be glad to introduce you in a joint conference call.

## **Migration overview**

## Evaluate migration options and decide on best fit

- a) Evaluate functionality, deployment and commercial fit;
- b) Confirm expectations and timelines:
- c) Establish stakeholders and participants

#### Migration to SAP Sourcing/CLM onpremise

#### a) Commercial conversion:

- must have application license;
- must have respective db and middleware licenses

#### b) Technical migration:

- Db copy into prepared landscape at customer's or partner's site;
- Re-configure integration if applicable

#### Migration to Ariba OD portfolio

- a) Commercial conversion <u>both</u> OD solutions have:
  - Similar "named user" pricing metric and solution packaging;
  - One-time onboarding and recurring subscription fees

#### b) Technical migration

- Re-implementation in Ariba OD based on migrated or replicated master data;
- Extraction of transactional (contract) data and upload;
- Re-configure integration if applicable

## **Migration options**

from:	SAP Sourcing OnDemand/Hosted		
to:	Functionality fit	Deployment fit	Commercial fit
1.Ariba OD	Comparable functionality: Consider single-tenancy deployments; Consider back-end integration	Same OnDemand deployment	Same commercial model <sup>3)</sup> :  • Subscription fee;  • Professional services fees for transition assistance
2. SAP Sourcing/CLM license/on-premise	Same functionality <sup>1)</sup>	<ul> <li>On-premise deployment<sup>2)</sup></li> <li>Customer is responsible for hardware and related infrastructure and application mgmt.;</li> <li>With careful db landscape preparation; entire system can be copied over</li> </ul>	Different commercial model <sup>4)</sup> • Upfront license for application, db and middleware as well as recurring maintenance fees;

- 1. All Sourcing OD customers are on version 09 and the latest SP; this must be in sync with the deployed Sourcing OP release version
- Customers will experience system downtime during the migration due to extracting the customer data, making the data available on the customer's
  on-premise location or SAP data center, importing the data and making any adjustments and final configuration changes.
- 3. SAP Sourcing Hosted customers have a different commercial model compared to Ariba OD, but they may be able to take advantage of SAP's "Cloud Extension Program" to convert license agreements into subscription agreements
- 4. SAP Sourcing Hosted customers have essentially the same commercial model when taking their solution in-house. But while they will no longer incur hosting fees, they may be required to obtain middleware and Database licenses.

## Detailed comparison of the 3 "Fits"

OD → Ariba KEY

Functionality Deployment Commercial Excellent Good Poor

Licensed Hosted → Ariba

Functionality Deployment Commercial

OD → Hosting Partner

Functionality Deployment Commercial

**Licensed Hosted** → **Hosting Partner** 

Functionality Deployment Commercial

OD → On-Premise

Functionality Deployment Commercial

Licensed Hosted →On-Premise

Functionality Deployment Commercial

## **Considerations summary**

Do we currently have a license for the application?

Do we have Oracle DB infrastructure/expertise?

Do we have Netweaver infrastructure/expertise?

Do we want to deal with maintenance / support of an OP application?

Is this system used for CLM, strategic sourcing or both?

Is this a highly customized system or mostly OOB?

Do we have other internal applications that allow external user access?

### **Potential Contacts**

#### Roles & responsibilities

#### 1. SAP Sourcing OD Migration Program Lead

Single point of contact and program monitoring

#### 2. Commercial Lead

#### a) Ariba OD migration

- works with AEs or Customer Engagement Executives (CEEs) to determine deal structure and pricing;
- · develops and potentially leads communications with customers

#### b) **SAP OP** migration

- works with individual SAP AEs or to determine deal structure and pricing;
- · develops and potentially leads communications with customers

#### 3. Onboarding Services Lead

#### a) Ariba OD migration:

- · Ariba onboarding engagement
- Scoping; planning and execution of data extraction from source SAP system;

#### b) **SAP OP** migration

Scoping; planning and execution: assistance with customer's landscape preparation and db copy

#### 4. Sourcing Center of Excellence (CoE) Lead

- · provides general architectural oversight;
- assistance with customer discussions around migration as well as integration;
- Contacts: rosemary.boisclair@sap.com gary.boutin@sap.com

#### 5. SAP Sourcing Cloud Operations Lead:

- · Central liaison for all hosting questions;
- Support of technical migration steps either db copies (for OP) or tenant extracts (for OD)



## **Questions?**



## Thank you

Contact information:

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