
BusinessObjects Enterprise XI Release 2 SP3

Removal of the InfoView Information OnDemand button and links

Overview

As of BusinessObjects XI Release 2 SP3, you will find a new Information OnDemand toolbar link in the top left, and a new link in the main home page of InfoView. These links point to an Internet based web page, which provides the ondemand service. In most cases this will be of little concern, but if this should be a concern to you this new feature can be removed by editing two files in the desktop.war file.

Before proceeding please note that if you should need to reinstall the application, patch it, or otherwise update it, these changes will be overwritten. As with all customizations, they will be overwritten by files without these changes, requiring you to modify the files again.

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Introduction

The Information OnDemand service is a new feature of the product created from enhancement request ADAPT00776325. This service permits rapid report development shortening the time it takes for important, useful information to reach those who need it. This service is provided by way of online resources, and as such, will require the end user to be able and allowed to connect to the Internet.

NOTE	Contrary to the SP3 and Fix Pack 3.1 release notes, this service is enabled by default not "inactive by default" as the release notes state.
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This issue of connectivity has presented as a problem itself for some of our customers, so this guide will explain the steps required to remove this feature from the product. This modification requires direct access to the BusinessObjects installation on the server. It cannot be selectively removed for some users and allowed for others at this time. This change will affect all users of the system and does not infringe on any other functionality. Also the way this modification is performed it can be undone at any time by reversing the changes.

For .NET on IIS

For .NET on IIS do the following:

1. Click **Start > Programs > BusinessObjects XI Release 2 > BusinessObjects Enterprise > Central Configuration Manager (CCM)**.
2. Stop the World Wide Web Publishing Service.
3. Open the **c:\Program Files\Business Objects\BusinessObjects Enterprise11.5\Web Content\Enterprise115\Infoview\web.config** file in a text editor

NOTE	The above location is the default where BusinessObjects XI Release 2 is installed. Your location may be slightly different.
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4. Search for the following line "supportOnDemand" and change "true" to "false".
5. Save and close the file.
6. In the same directory open the home.aspx file in a text editor.
7. Search for the following line "ondemandlink". Go up two lines from it to the <tr> tag. At the beginning of this line type the characters below to comment out the line:

```
<!--
```
8. Go down 4 lines to the </tr> and type the characters below at the end of the line after the </tr> tag to finish commenting out the line:

```
-->
```

9. Search for the following line “ondemandlabel”. Go up three lines from it to the <tr> tag. At the beginning of this line type the characters below to comment out the line:

```
<!--
```

10. Go down 4 lines to the </tr> and type the characters below at the end of the line after the </tr> tag to finish commenting out the line:

```
-->
```

11. Save and close the file.
12. Start the World Wide Publishing Service in the CCM.

For Java Application Servers (Tomcat)

The process for a Java application server has a few more steps. They are as follows:

- Extract the files to be changed from the desktop.war file.
- Edit the web.xml and home.jsp files.
- Re-Integrate the modified files into desktop.war file.
- Re-deploy desktop.war to your application server.

This will be described in more detail in the sections following this one.

If you are using Tomcat you can do this temporarily by editing the files in the \webapps folder under Tomcat. If you redeploy the WAR files these changes would be overwritten, making this a temporary solution.

Extracting the files

To extract the files do the following:

1. Find the desktop.war file. This is, by default, in the following path:
 - Windows: c:\Program Files\Business Objects\BusinessObjects Enterprise 11.5\java\applications
 - Unix: <install path>/bobje/enterprise115/java/applications
2. Change to the appropriate directory and run these commands to create an InfoView directory:

```
jar -xvf desktop.war WEB-INF/web.xml
```

```
jar -xvf desktop.war InfoView/main/home.jsp
```

NOTE	You may need to add the path of the Java JDK directory to your system PATH variable.
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Modifying the web.xml file

Makes changes to the web.xml file by doing the following:

1. Change into the file directory using the following command:

- Windows: cd WEB-INF
 - Unix: cd WEB-INF
2. Open the web.xml file in a text editor:
 3. Search for the following line “app.supportondemand” and change “true” to “false”.
 4. Save and close the file.

Modifying the home.jsp file

Makes changes to the home.jsp file by doing the following:

1. Change into the file directory using the following command:
 - Windows: cd ..\InfoView\main
 - Unix: cd ../InfoView/main
2. Open the home.jsp file in a text editor:
3. Search for the following line “redirectOnDemandServices”.

NOTES	<ul style="list-style-type: none"> • In HTML rem, or remark, means anything between these 2 tags <!-- and --> • If you do not place your rem statements on the same lines as shown the row numbers will not line up, so interpret as necessary. Also, if you have done other modifications to the page, the line numbers may not line up.
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4. On line 133 the row definition begins, comment out the entire html table row as shown below using <!-- and -->:

```
<!--      <tr>
          <td class="homepage">
            <a class="homepage" href=" javascript:redirectOnDemandServices();" >
              <fmt:message key="main.home.link.ondemand"/>
            </a>
          </td>
        </tr> -->
```

5. Search for the following line “main.home.bullet.ondemand”.
6. On Line 167 comment out the entire html table row as shown below using <!-- and -->:

```
<!--      <tr>
          <td class="homepage">
            <br><li><fmt:message key="main.home.bullet.ondemand"/></li>
          </td>
        </tr> -->
```

7. Save and close the file.

Reintegration of the modified files

To put the files back into the desktop.war file do the following:

1. Go back to the java/applications directory:

Windows / Unix: cd ../..

2. Reintegrate the changed files into the desktop.war file using the following commands:

```
jar -uvf desktop.war WEB-INF/web.xml
jar -uvf desktop.war InfoView/main/main.jsp
```

Redeployment of the desktop.war file

For the Tomcat provided with BusinessObjects XI Release 2, do the following to redeploy:

1. Stop Tomcat.
2. Delete the desktoplaunch folder under **Tomcat/webapps/businessobjects/enterprise115**
3. Restart Tomcat and the desktop.war file will deploy within a few minutes of Tomcat starting up.

NOTE	For other application servers deploy according to your internal processes.
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Confirming the modification

At this point when you log into InfoView you should no longer see the icon in the top left tool bar, or the links or bullet points referring to it in the initial home page. If so, your change is successful.

Finding More Information

For more information and resources, refer to the product documentation and visit the support area of the web site at:

<http://www.businessobjects.com/>

► www.businessobjects.com

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