

How To... Reset Folder Presentation Settings for Large Repositories

Applicable Releases:

SAP NetWeaver 2004

Topic Area:

Knowledge Management

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Document History

Document Version	Description
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1.00	First official release of this guide
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Typographic Conventions

Type Style	Description
<i>Example Text</i>	Words or characters quoted from the screen. These include field names, screen titles, pushbuttons labels, menu names, menu paths, and menu options. Cross-references to other documentation
Example text	Emphasized words or phrases in body text, graphic titles, and table titles
Example text	File and directory names and their paths, messages, names of variables and parameters, source text, and names of installation, upgrade and database tools.
Example text	User entry texts. These are words or characters that you enter in the system exactly as they appear in the documentation.
< Example text >	Variable user entry. Angle brackets indicate that you replace these words and characters with appropriate entries to make entries in the system.
EXAMPLE TEXT	Keys on the keyboard, for example, F2 or ENTER.

Icons

Icon	Description
	Caution
	Note or Important
	Example
	Recommendation or Tip

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1. Scenario

Folder presentation settings can be changed either by using user-independent customizations for all users or by user-specific personalizations.

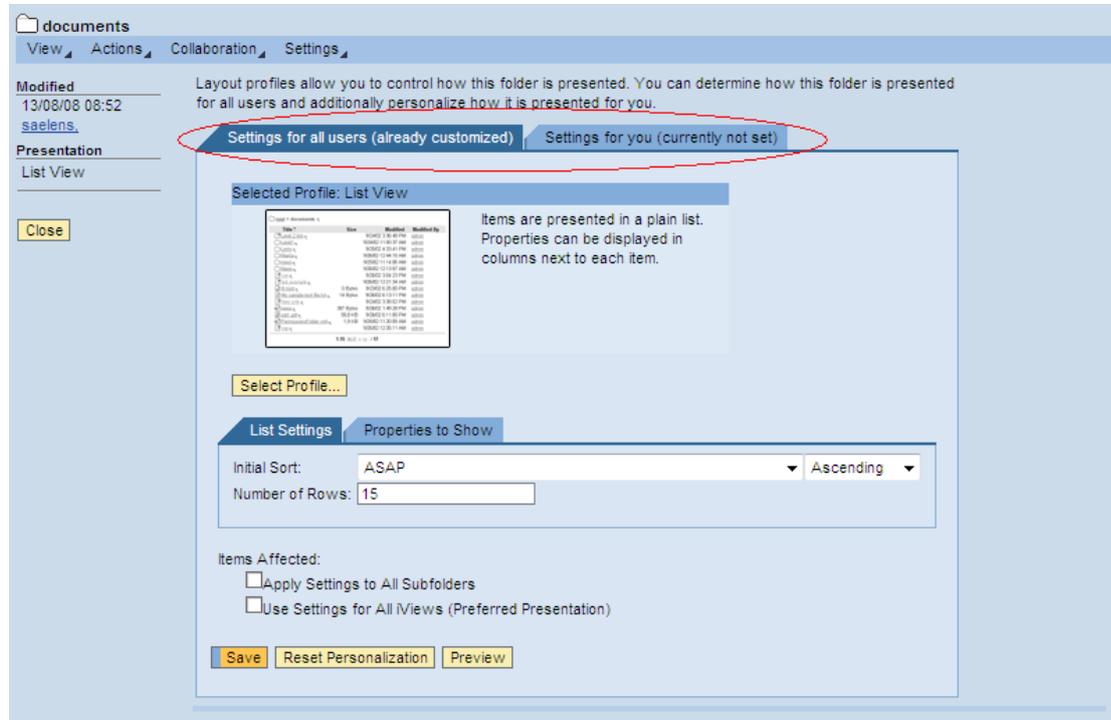


Figure 1: Changing folder presentation settings

In the standard system a system administrator is enabled to restore default presentation settings of all users for both customizations and personalizations.

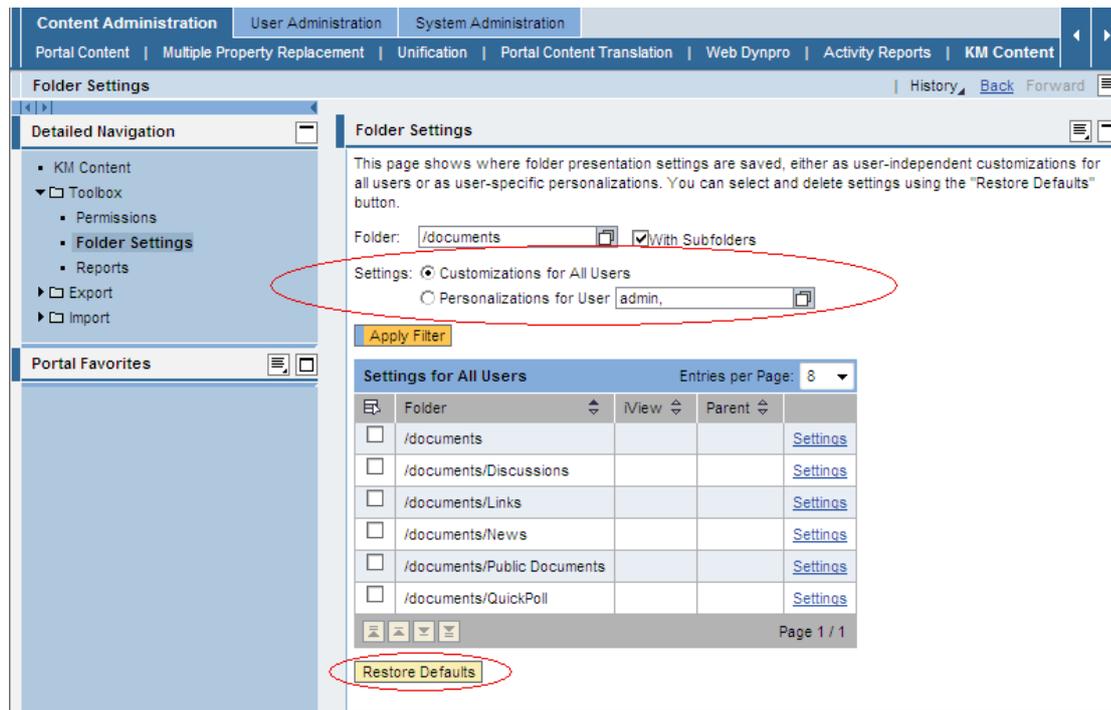


Figure 2: Resetting folder presentation settings

 Important

This How-To-Guide is about resetting user-independent customizations, it is **not** about resetting user-specific personalizations.

 Tip

For more information about resetting user-specific personalizations please see Appendix [page 6] within this document.

Especially when it is intended to restore default customization settings for a large number of folders at once, using the iView *Folder Settings* displayed in *Figure 2* may lead to some problems such as:

- i. No results are displayed after applying filter.
- ii. Applying the filter causes a big workload on the system.
- iii. A HTML-Timeout (“*This page cannot be displayed.*”) occurs after clicking on *Restore Defaults*.
- iv. Though process seems to have restored default presentation settings successfully, it turns out that not all presentation settings have been reset.

In this document an alternative and reliable way to reset folder presentation settings will be presented. This solution, based on KM Reporting, can be utilized if any problems as those described above emerge.

 Note

As the required KM Report, which is a portal application, is not available in the standard system it has to be deployed to the portal by a system administrator first.

2. Prerequisites

- Starting documentation:
 - Come to know folder presentation settings: [Personalizing Folder Presentation](#).
 - Learn how to reset folder presentation settings using the iView *Folder Settings*: [Resetting Folder Settings](#).
 - Get to know KM Reporting: [KM Reports](#).
 - Find out how to deploy Portal Applications: [Deployment of Applications](#).

3. Step-by-Step Procedure

This section describes how to obtain, deploy and execute the above mentioned KM Report called *Restore Presentation Settings* to reset folder presentation settings.

Important

Again, please note that this How-To-Guide is about resetting user-independent customizations, it is **not** about resetting user-specific personalizations.

3.1 Obtain and Deploy KM Report

1. Obtain the required KM Report that is available as a ZIP-archive. Please use the “Download” Link provided in the abstract.
2. Deploy the PAR file to the portal.

Note

Please be sure to have the role of a system administrator to be enabled to deploy the PAR file.

3.2 Execute KM Report

1. Navigate to *Content Administration* → *KM Content* → *Toolbox* → *Reports* → *Tools* where the newly deployed KM Report called *Restore Presentation Settings* shows up by now.



Figure 3: Tools overview

2. Click on *Start* and nominate the report.
3. *Browse* or enter directly the location the report should be employed on, then click *Add*.

CAUTION

Do **not** add multiple locations.

CAUTION

Do **not** select the *root* folder or enter “/” as location. Because this is not a physically existent location the report hereby won’t change any folder presentation settings.

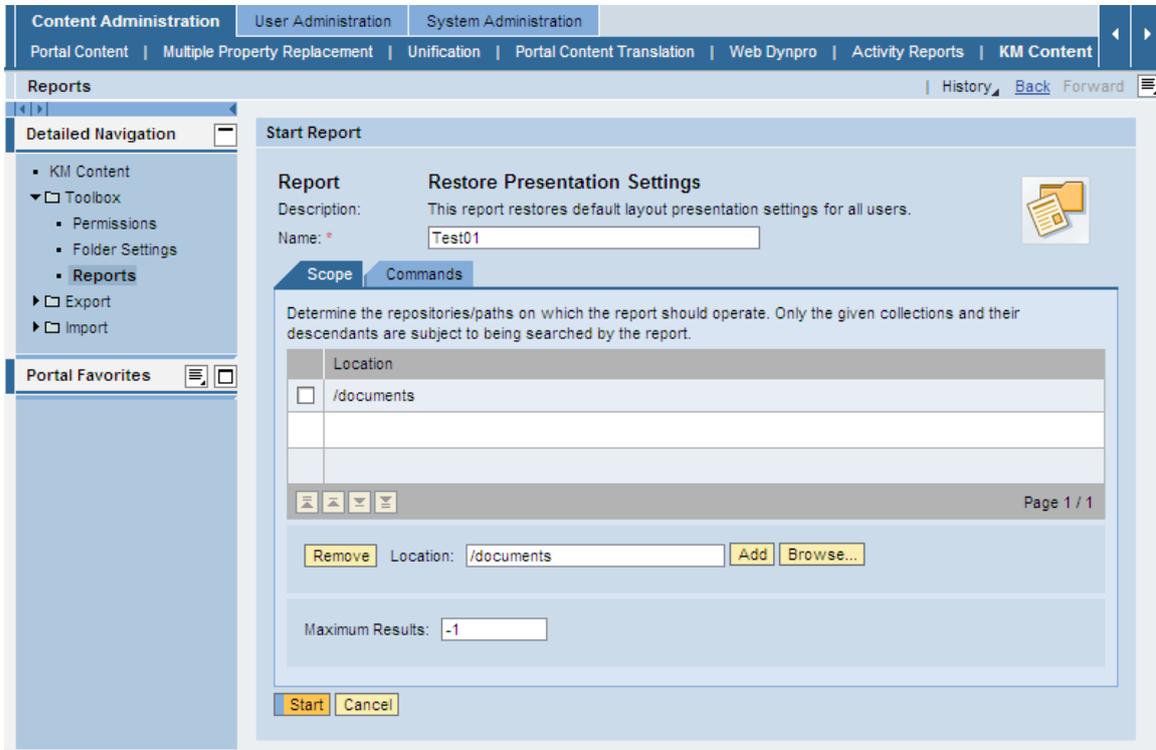


Figure 4: The report’s scope tab

4. Switch to the *Commands* tab and ensure to select the *Restore* checkbox.

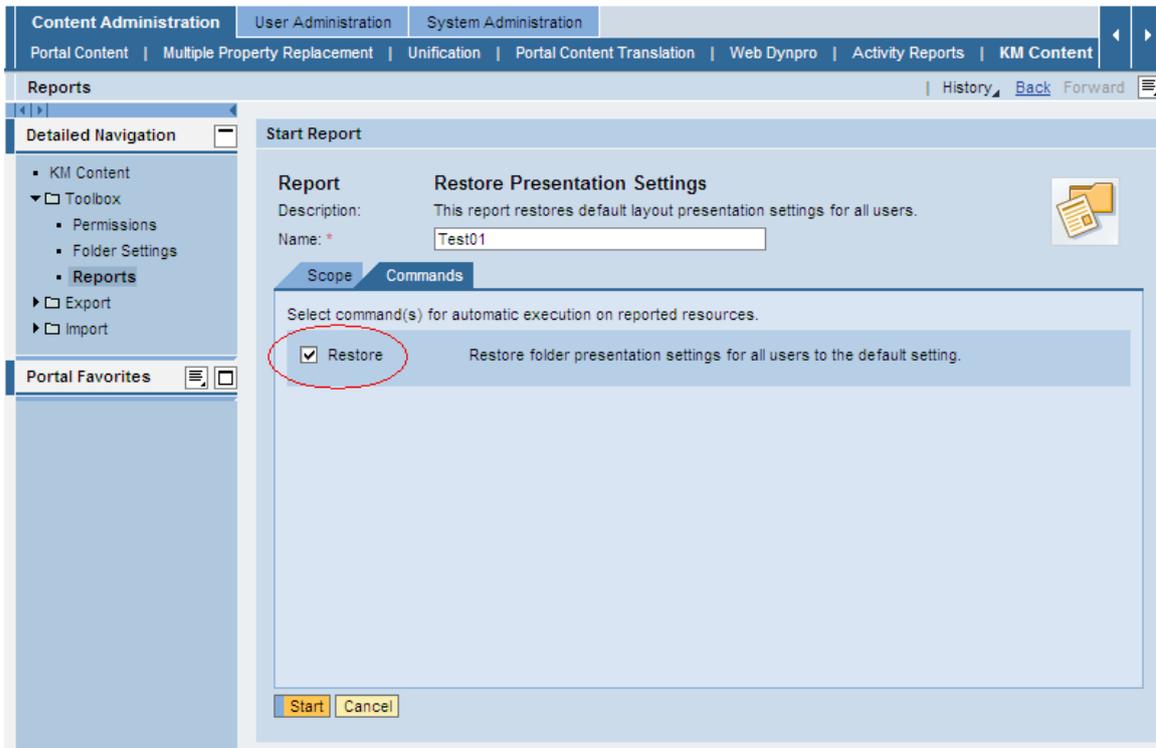


Figure 5: The report’s commands tab

5. Click *Start* to execute the KM report.

4. Appendix

In case you are looking for a certain KM Report not provided in the standard system please have a look at the SDN Article [Enhancing Customer Reports with Commands and Parameters](#).

Using the provided API will enable you to create a KM Report working similar to the one introduced in this How-To-Guide, besides that it should focus on the reset of user-specific personalizations rather than user-independent customizations.

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