

How-to Guide

## Mobile Client Technology

# How To... Use Mobile Client Technology Links

Version 1.00 - August 2007

Applicable Release: CRM Mobile Technology 4.0 and 5.0

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# 1 (Business) Scenario

The following scenarios are applicable.

## 1.1 Desktop

The sales responsible can have desktop shortcuts, for example, to the orders of his main customers.

## 1.2 Support

If the user database content is similar, person A can send such a file to person B to bring his attention on something.

### 1.2.1 Development Support

This can be used if the sender wants to demonstrate a feature or a bug.

### 1.2.2 Business Support

This can be used to bring the attention of a sales representative on some product. It can also be used to present something to a group of people. For example, presenting a new available product of the company.

## 1.3 Multiple Application Instances

It might happen that multiple application instances have been opened. By enabling the user to synchronize the displayed content between these applications via *Drag & Drop* the user can get information about something related in application instance B without breaking a currently ongoing workflow in application instance A.

# 2 Introduction

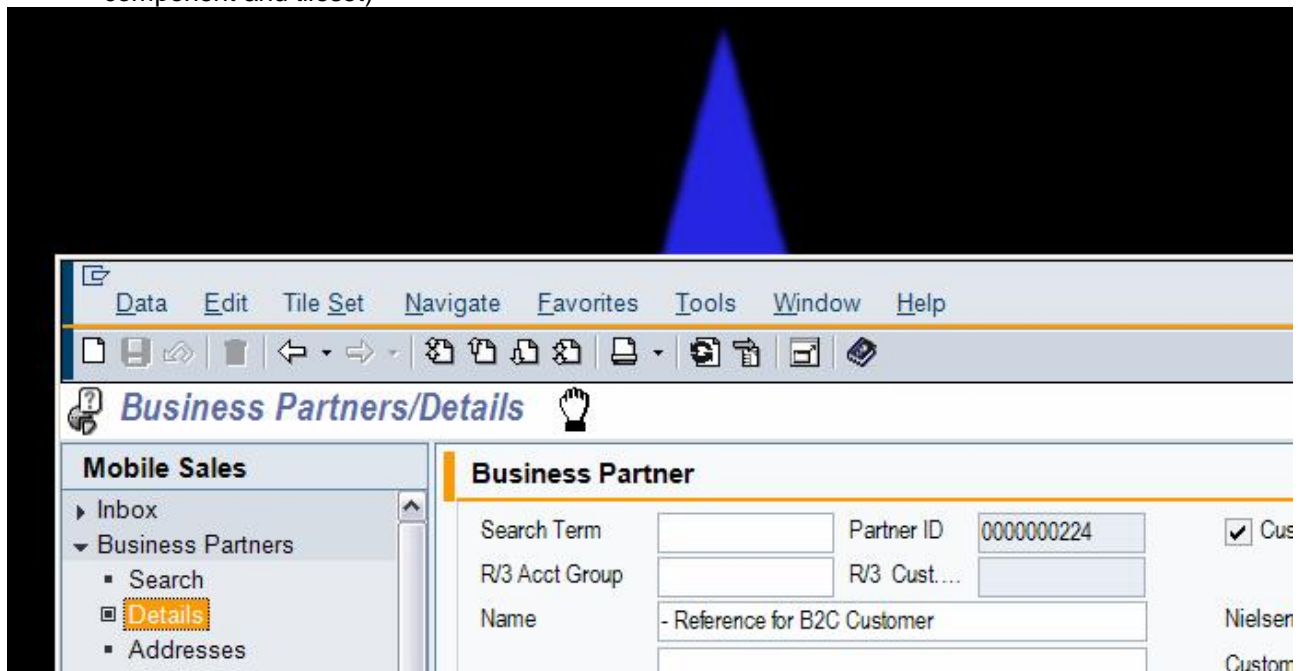
SAP Mobile Client Links (SML) point to a tileset in a specific application with specific data. It could be therefore compared with favorites, but favorites are user dependent while SML are not. The data format of the favorites might contain different favorite entries, SML contain only one link.

## 3 The Step By Step Solution

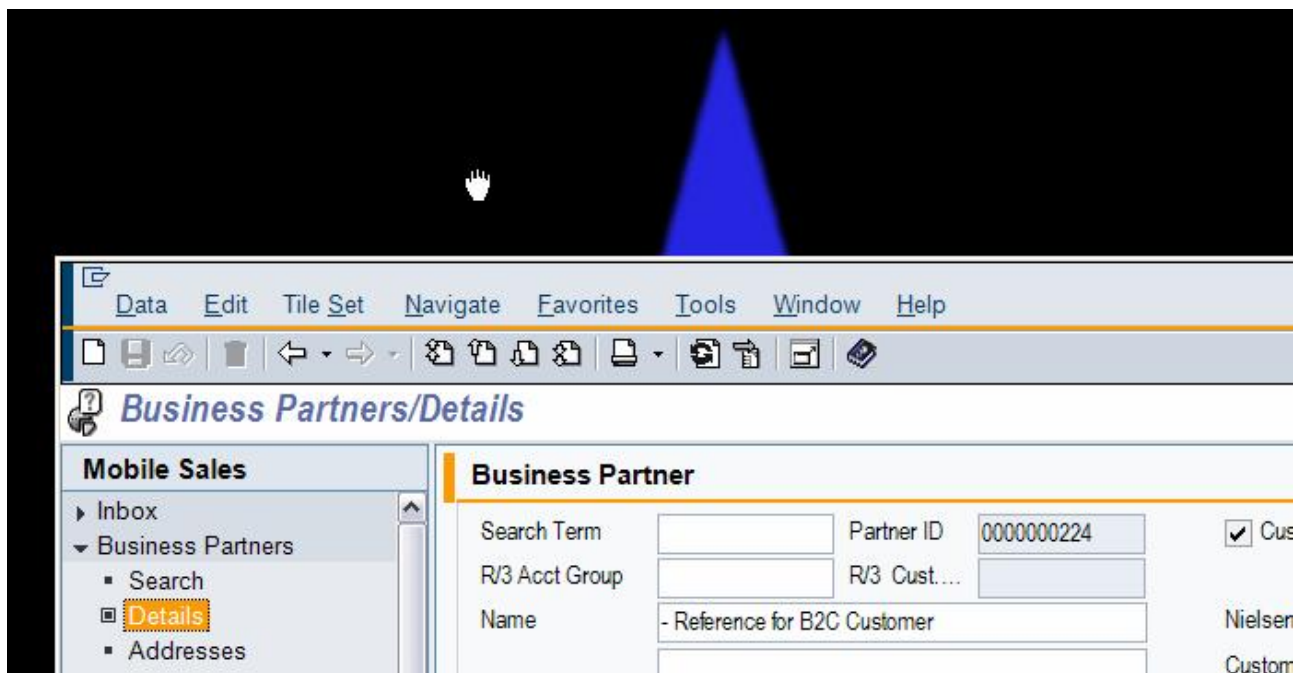
### 3.1 Creating the Mobile Client Links

A SML is created by dragging the headline of the Mobile Client and dropping it at the desired place.

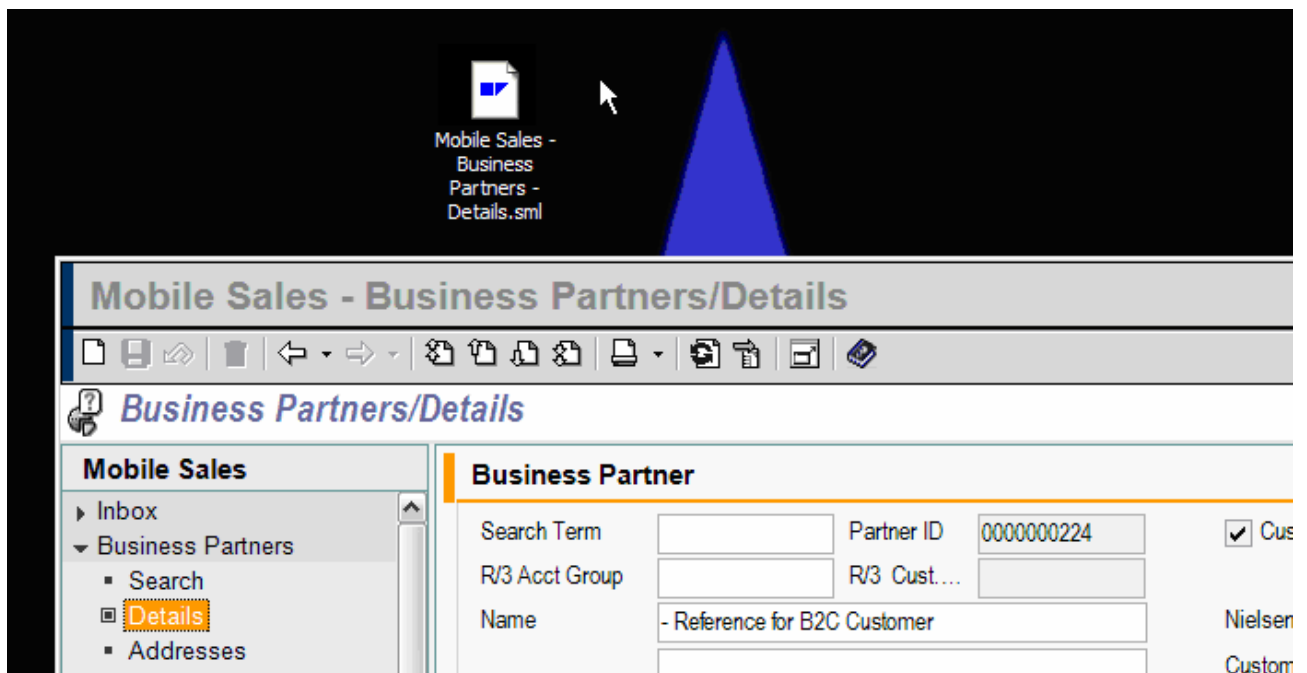
1. Click and hold on the header area (the white band, which gives the name of the component and tileset)



2. Now, drag the mouse to an area outside the Mobile Client.



3. Now, leave the mouse. The link will be created.



Possible target places:

- The Desktop (like in the image above).
- Any other file folder.
- The body part of a new e-mail.
- A headline of another Mobile Client Instance, if you have more than one Mobile Client running.

### 3.2 Using the Mobile Client Links

Using the following options the corresponding Mobile Client Application will open. You will be asked to login. After logging in, the corresponding tileset opens with the required data.

#### Note:

- Drag the SML-file for example, on the Mobile Sales Desktop icon. If the link points to Mobile Service, then Mobile Service will open instead of Mobile Sales.
- Drag a SML-file to the headline of a running Mobile Client Application. If the link points to Mobile Service but the Mobile Sales is running, then the link will not be executed.
- Double click on a SML-file and the corresponding Mobile Client Application will open. For Mobile Client Links a MIME type (application/x-sap-mt) has been defined.
- Drag the Headline of one Mobile Client Application to the headline of another Mobile Client Application. Both Mobile Client instances have to be of the same application type for example, Mobile Sales. Otherwise the link will not be executed.